

# hepsiburada



Investor Presentation





October 2023

#### **Disclaimer**

#### **Restatement of Financial Information**

Pursuant to the International Accounting Standard 29, Financial Reporting in Hyperinflationary Economies ("IAS 29"), the financial statements of entities whose functional currency is that of a hyperinflationary economy must be adjusted for the effects of changes in a general price index. Turkish companies reporting under International Financial Reporting Standards ("IFRS"), including the Company, have been required to apply IAS 29 to their financial statements for periods ending on and after June 30, 2022.

The Company's interim financial statements as of June 30, 2023, including figures corresponding to the same period of the prior year, have been restated pursuant to IAS 29. Under IAS 29, the Company's financial statements are presented in terms of the measuring unit current as of June 30, 2023. All the amounts included in the balance sheet which are not stated in terms of the measuring unit current as of the date that the financial statements are restated applying the general price index. Adjustments for inflation have been calculated considering the price indexes published by the Turkish Statistical Institute (TurkStat). For the indices used, please refer to the press release. The information contained in documents we have previously filed or furnished with the U.S. Securities and Exchange Commission ("SEC") is not directly comparable to the information presented below on an adjusted basis.

#### **Non-IFRS Financial Measures**

This presentation includes certain non-IFRS financial measures, including but not limited to Gross Contribution, IAS 29-Unadjusted Gross Contribution, IAS 29-Unadjusted Revenue, EBITDA, IAS 29-Unadjusted EBITDA, Free Cash Flow and Net Working Capital. These financial measures are not measures of financial performance in accordance with IFRS and may exclude items that are significant in understanding and assessing our financial results. Therefore, these measures should not be considered in isolation or as an alternative to profit/loss for the period or other measures of profitability, liquidity or performance under IFRS. You should be aware that the Company's presentation of these measures may not be comparable to similarly titled measures used by other companies, which may be defined and calculated differently. We believe that these measures provide useful information to investors in understanding and evaluating our operating results in the same manner as our management and board of directors. In particular, we have included IAS 29-Unadjusted Revenue, IAS 29-Unadjusted Gross Contribution and IAS 29-Unadjusted EBITDA in this presentation because we believe their inclusion facilitates the understanding of Revenue, Gross Contribution and EBITDA restated in accordance with IAS 29 as well as our year on year growth and profitability guidance. See "Presentation of Financial and Other Information" in this presentation for a reconciliation of certain of these non-IFRS measures to the most directly comparable IFRS measure.

#### **Statement Regarding Unaudited Financial Information**

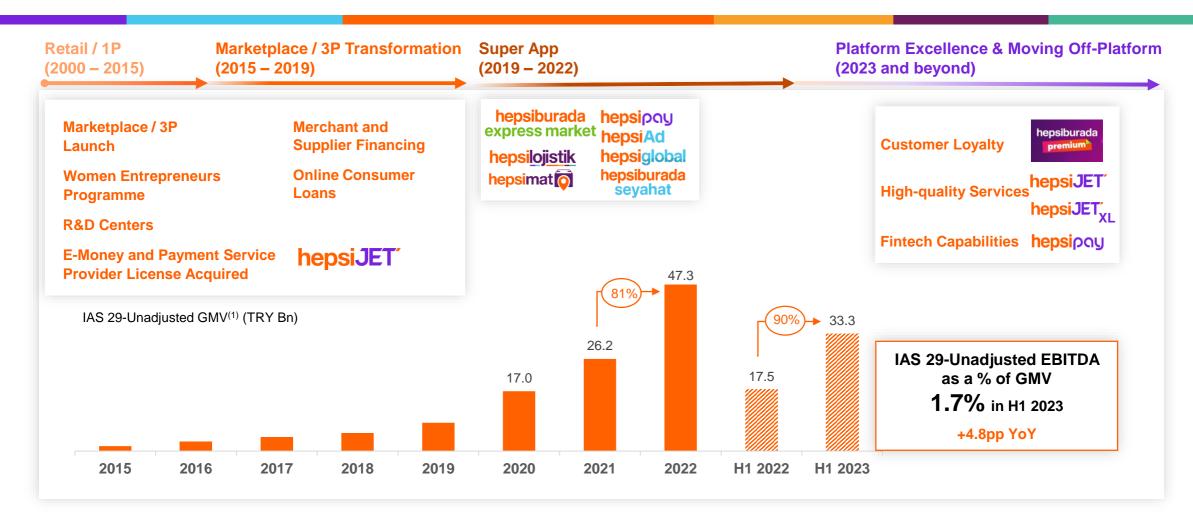
This presentation includes financial information as of and for the three and six months ended June 30, 2023 and 2022 and as of and for the year ended December 31, 2022, 2021 and 2020. The interim information has not been audited or reviewed by the Company's auditors. The unaudited consolidated financial information include the accounts of the Company and its subsidiaries. All periods presented have been accounted for in conformity with IFRS and pursuant to the regulations of the SEC.

## **Forward Looking Statements**

This presentation and related communications include forward-looking statements within the meaning of Section 27A of the Securities Act of 1934, as amended, Section 21E of the Securities Exchange Act of 1934, as amended and the Safe Harbor provisions of the US Private Securities Litigation Reform Act of 1995, and encompasses all statements, other than statements of historical fact contained in these communications, including but not limited to statements regarding (a) our future financial performance, including our revenue, operating expenses and our ability to achieve and maintain profitability; (b) our expectations regarding current and future GMV and EBITDA; (c) potential disruptions to our operations and supply chain that may result from (i) epidemics or natural disasters; (ii) global supply challenges; (iii) the ongoing conflict in Ukraine; (iv) changes in the competitive landscape in the industry in which the Company operates; (v) the rising inflationary environment and/or (vi) currency devaluation; (d) the anticipated launch of new initiatives, businesses or any other strategic projects; (e) our expectations and plans for short- and long-term strategy, including our anticipated areas of focus and investment, market expansion, product and technology focus, and projected growth and profitability; (f) our ability to respond to the ever-changing competitive landscape in the industry in which we operate; (g) our liquidity, substantial indebtedness, and ability to obtain additional financing; (h) our strategic goals and plans, including our relationships with existing customers, suppliers, merchants and partners, and our ability to achieve and maintain them; (i) our ability to improve our technology platform, customer experience and product offerings to attract and retain merchants and customers; (j) the outcome of litigation, including the final approval of the proposed class action settlement and execution of the final class action settlement agreement; (k) our ability to expand our base of Hepsiburada Premi

These forward-looking statements are based on management's current expectations. However, it is not possible for our management to predict all risks, nor can we assess the impact of all factors on our business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements we may make. These statements are neither promises nor guarantees but involve known and unknown risks, uncertainties and other important factors and circumstances that may cause Hepsiburada's actual results, performance or achievements to be materially different from its expectations expressed or implied by the forward-looking statements, including conditions in the U.S. capital markets, negative global economic conditions, potential negative developments resulting from epidemics or natural disasters, other negative developments in Hepsiburada's business or unfavorable legislative or regulatory developments. We caution you therefore against relying on these forward-looking statements, and we qualify all of our forward-looking statements by these cautionary statements. For a discussion of additional factors that may affect the outcome of such forward looking statements, see our 2022 annual report filed with the SEC on Form 20-F (File No.001-40553), and in particular the "Risk Factors" section, as well as the other documents filed with or furnished to the SEC by the Company from time to time. Copies of these filings are available online from the SEC at www.sec.gov, or on the SEC Filings section of our Investor Relations website at https://investors.hepsiburada.com. These and other important factors could cause actual results to differ materially from those indicated by the forward-looking statements made in this presentation. Any such forward-looking statements represent management's estimates as of the date of this presentation. These forward-looking statements should not be relied upon as representation to update these forward-looking statements

## Hepsiburada: Pioneer Platform in the Turkish E-Commerce



### **Key Attraction Points**



## Attractive Market

- 85% internet penetration<sup>(1)</sup>
- 117% credit card and 198% debit card penetration<sup>(2)</sup>
- 46% internet shopping penetration<sup>(3)</sup>
- Well-established nationwide logistics infrastructure

Leading E-commerce Platform

Hybrid 1P-3P business

affordability solutions

model

Best-in-class

Strong value

merchants

program

proposition for

customers and

Attractive loyalty



## Profitability Focus

3



- Cut-back nonprofitable businesses
- Improved operational efficiency
- Optimization of marketing spending



## Social Consciousness

- 45K women entrepreneurs supported<sup>(4)</sup>
- Trade & Technology Empowerment Program for the Earthquake Region
- Member of UN Global Compact
- 2022 Sustainability report published



**73**Market Leader in NPS<sup>(5)</sup>



20+ years in Turkish e-commerce



First & Only
Nasdaq Listed
Company in Türkiye

- (1): Source: Turkish Statistics Institute (Turkstat), as of the end of 2022.
- (2): Source: Turkish InterbankCard Center (BKM), as of the end of 2022.
- (3): Source: Information and Communication Technologies Authority (ICTA), as of the end of 2022.
- (4): 45.4K women entrepreneurs were supported by our Technology Empowerment for Women Entrepreneurs Program as of June 30, 2023.
- (5): According to the market research of FutureBright at the request of the Company for Q2 2023.

### Hepsiburada At a Glance

#### **Customers**

- 12M active customers<sup>(1)</sup>
- Order frequency: 8.1<sup>(1)</sup>
- 1.3M+ Hepsiburada Premium members<sup>(2)</sup>

hepsiburada premium

#### **Affordability& Lending Solutions**

- Buy Now Pay Later
- Hepsiburada debit card / QR payment
- "Always full wallet" with consumer loan

hepsipay



#### **Merchants**

- Over 101K active merchants (1)
- ~195 million SKUs on the platform (1)
- Hepsiburada My Business Partner

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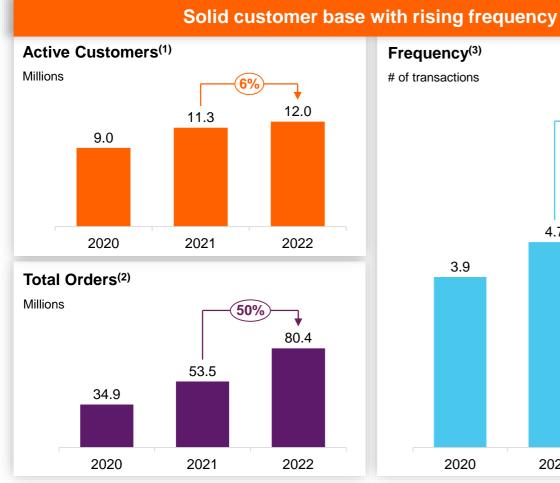


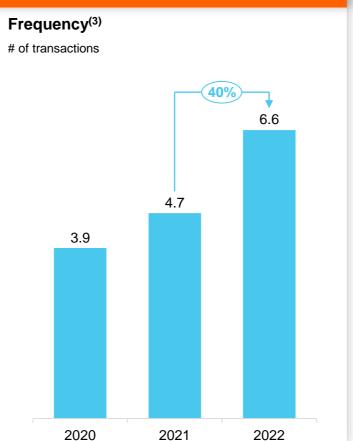
#### **Superior Delivery Services**

- Fast and reliable delivery
- 2-man-handling
- Return pick-up service from doorstep

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## 2020 – 2022: Solid Growth Trend in Key KPIs







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<sup>(1):</sup> Number of users (both unregistered users and members of the platform) who purchased an item within the 12-month period preceding the relevant date, including returns and cancellations. (2): See "Certain Definitions" in the appendix of this presentation.

<sup>(3):</sup> Average frequency within the 12 month period preceding the relevant date (including returns and cancellations).

## Q2 2023: Robust Performance in Customer Frequency and Engagement

#### Total Orders(1)



#### (Order) Frequency<sup>(2)</sup>

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NOTE: Growth figures are between Q2 2023 and Q2 2022 unless otherwise indicated. The year-over-year growth rates are calculated over full digit value. All other figures in single digits are rounded to the nearest digit. (1): The total number of orders we received through our platform including returns and cancellations.

<sup>(2):</sup> Frequency means the average number of orders per Active Customer over a 12-month period preceding the relevant date.

<sup>(2): (</sup>LTM) Active Customers are users (both unregistered users and members) who purchased at least one item listed on the platform within the 12-month period preceding the relevant date, including returns and cancellations.

## **Our Brand Strategy**

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#### **Premium**

Be the best-in-market loyalty program and grow its member base

**Affordability** 

Provide best affordability solutions with partners & Hepsipay

**Trusted Brand** 

Keep "Hepsiburada Promise" for the service excellence

**Partnership** 

Partner with brands and merchants for an enhanced offering

Become the trusted brand of e-commerce through differentiation on right to win areas and providing delighted experience

## **Digitizing E-Commerce in Türkiye**



## Digitizing E-Commerce in Türkiye: Q2 2023 Performance

#### (LTM) Active Merchants<sup>(1)</sup>



#### Number of SKUs<sup>(2)</sup>



#### Our End-to-End Value Proposition for Merchants

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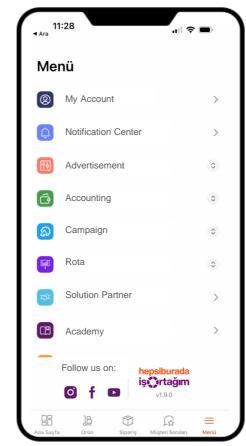


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#### **Merchant App for Our Business Partners**



#### hepsiburada iş irtağım

- Campaign Management
- Ad Management
- Merchant Rating Report
- Accounting and Invoicing
- **Customer Inquiry Response Tool**
- **Merchant Training Materials**

## **Strategic Update: Progressing On Our Priorities**



# **HB Premium: Compelling Proposition Leading to a Growing Base**



### **HB Premium Program**

~1.3 million

Hepsiburada Premium Members<sup>(1)</sup>



1.4x

Higher order frequency after joining the program<sup>(2)</sup>

**83**Hepsiburada Premium NPS<sup>(3)</sup>

	For TRY 14.9/month  Hepsiburada  Premium	For TRY 34.9/month  Competitor's  Loyalty Program	
Free delivery	<b>√</b>	$\checkmark$	
Free return pick-up in 81 cities	<b>√</b>	X	
3% Cashback	<b>√</b>	$\checkmark$	
Discounted furniture assembly/tire fitting	$\checkmark$	X	
VoD streaming	<b>√</b>	<b>√</b>	

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<sup>(1):</sup> As of August 7, 2023.

<sup>(2):</sup> Comparison of average monthly order frequency of customers before and after joining HB Premium Program during Q2 2023. (3): According to the market research by FutureBright at the request of the Company.

### **Differentiation:**

### The Most Diverse Affordability Solutions





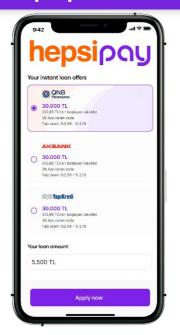


#### **Hepsipay Debit Card**



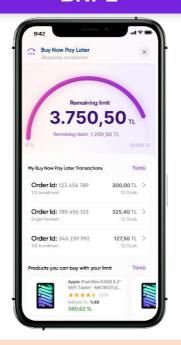
- For both online and physical payments
- Cashback benefits and Premium offers

#### **Top-up to Wallet**



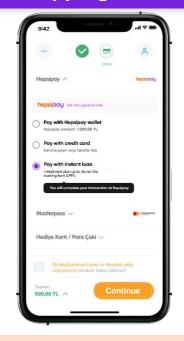
- Top-up to wallet with loans through integration with 3 banks
- Balance available for use at any payment point, encouraging demand

#### **BNPL**



- Buy now and pay in up to 12 installments - unique in the ecommerce sector
- Convenience and speed in limit inquiry

#### **Shopping Loan**



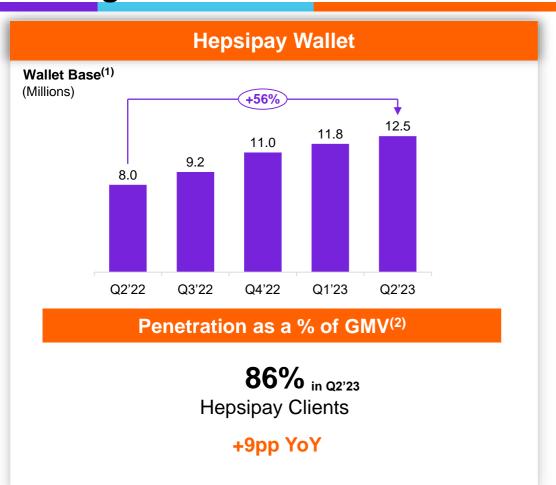
- Instant point of sale loans for Hepsiburada purchases
- Fast and easy through integrations with banks

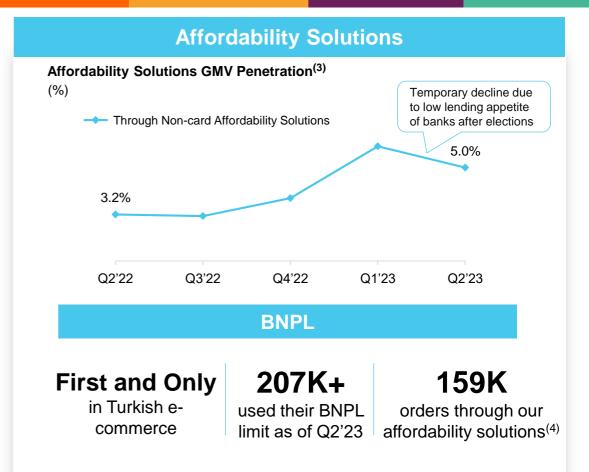


## Differentiation: **Strong Performance on a Solid Customer Base**









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<sup>(1): 12.5</sup> million represents those users who have opened their wallet account by giving required consent to Hepsipay.

<sup>(2):</sup> Percentage represents total payments by Hepsipay clients in GMV generated during the specified period. Includes payments through credit and debit card, BNPL, shopping loans and e-money accounts.

(3): Percentage represents total payments through BNPL and shopping loans in GMV generated during the specified period.

(4): Represents total number of orders where either BNPL or a shopping loan was used during Q2 2023.

## **Differentiation:**

## **Superior Delivery Services through Own Services**



#### **Fast & Reliable Service**



One of the leading last-mile delivery companies in Türkiye

#### 2-Man-Handling



XL arm of HepsiJet is dedicated to oversized parcel delivery

#### **Fulfillment as a Service**



Fulfillment options across Türkiye through HepsiLojistik

## Differentiation: **Robust Logistics Infrastructure**







#### **Operational footprint in Q2 2023**



- 8 distribution centers on a total of ~220K sqm
- 19 transfer hubs



- 191 cross-docks
- ~2.2K carriers
- ~5.4K PUDO points in 81 cities



#### Flexible Delivery Options with HepsiJet

- **Next-Day Delivery**
- Same Day & Scheduled Next-Day Delivery
- Return Pick-Up Services From Customer's Address
- Parcel Live-Tracking
- Change in Delivery Address While en Route
- Cancellation Option While In Transit
- Delivery to Neighbor
- **Delivery Rescheduling**
- Payment at the door (for its third-party customer)

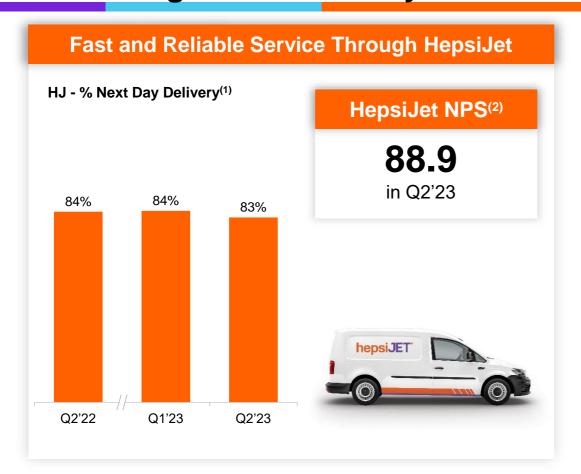


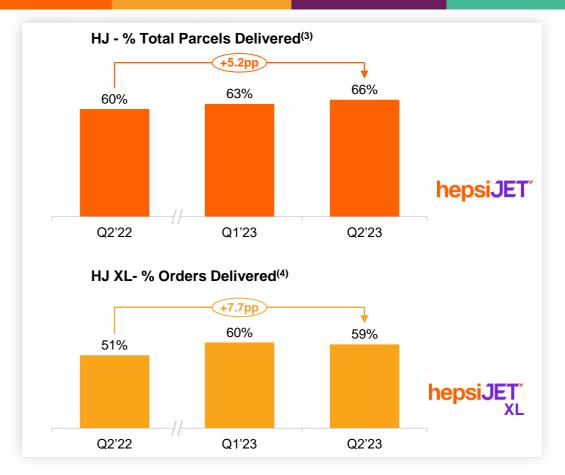
## Differentiation: **Solid Progress in Delivery Service KPIs**













<sup>(1):</sup> Based on data for the orders from retail (1P) for Next Day Delivery.

<sup>(2):</sup> According to our internal survey results. After each delivery a survey is sent via SMS, asking recipients on a scale from 0-10 how likely they would recommend HepsiJet.

<sup>(3):</sup> Based on data for the orders from retail (1P) and Marketplace (3P) operations.

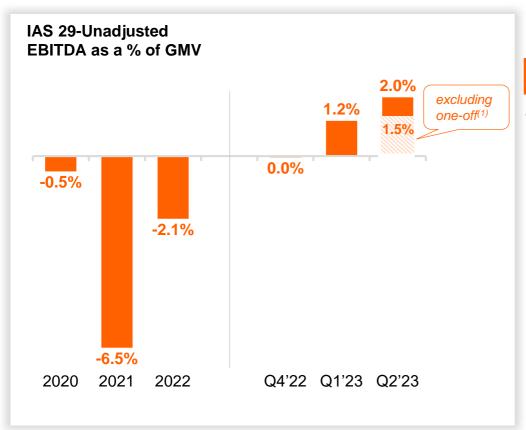
# Pursuing Profitability: Achieved Through Key Strengths and Cost Management











#### **Building Blocks for Profitability**

Key strengths and action points

Optimization of marketing and customer loyalty

Opex and Gross Contribution improvement Increase share of non-electronics in GMV

Increase HepsiJet and HepsiPay off-Platform revenue Optimization of HR through automation in processes

Affordability and highlevel service on-Platform

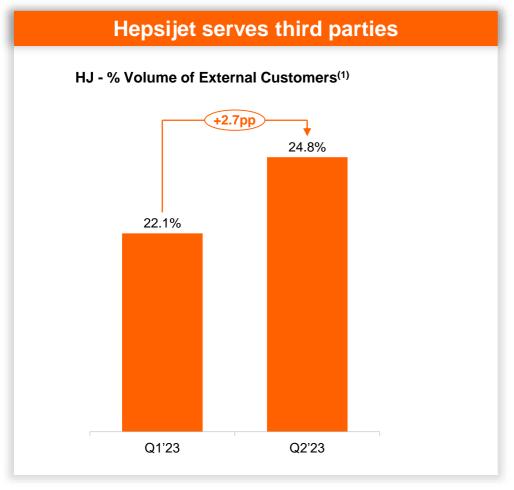
+ Grow advertising business

+ Grow international operations



## Moving Off-Platform with Services: HepsiJet is Highly Preferred by Reputable Brands







# Moving Off-Platform with Services: Hepsipay to become the leading Fintech Player









Hepsipay
Competitive
Advantage

Hepsipay's value proposition

Benefits for offplatform partners

Strategic alliances

Addressable market size

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#### Solid Base of Registered Customers

 12.5M Hepsipay wallet base

- Unlock growth with Hepsipay clients
- Higher AOV from existing customers

## Most Diverse Affordability Solutions

- Instant shopping loan, BNPL and top-up-towallet solutions
- Pay in up to 36 installments (up to 12 for BNPL)
- Incremental sales with most diverse affordability solutions in the market

### Hepsipara Loyalty Program

- Earn cashback anywhere
- HB Premium exclusive benefits
- Retention and traffic through loyalty
- Higher conversion ratio (CR) and repeat purchases

## Fast and Reliable Payment Experience

- 1-click checkout (Pay with Hepsipay)
- QR payment
- Higher CR with easy payment
- Repeat purchases through "Pay with Hepsipay"

✓ Five-year agreement with Visa

✓ Investment<sup>(1)</sup> into Craftgate Technology - a leading payment gateway service provider in Türkiye

~US\$48 Bn e-commerce market(2)

~US\$33 Bn consumer loan(3)

~US\$173 Bn card payments(4)

- (1): For additional details, please refer to our Form 6-K, furnished on August 24, 2023
- (2): Total size of e-commerce in Türkiye in 2022, converted at the yearly average USD/TRY rate. Source: Electronic Commerce Information System of Turkish Ministry of Trade (ETBİS)
- (3): Total consumer loan outstanding balance as of August 11, 2023; converted at 27 TRY/USD rate on that date. Source: Banking Regulation and Supervision Agency (BRSA)
- (4): Total card payments in Türkiye for domestic cards in 2022; converted at the yearly average USD/TRY rate. Source: Interbank Card Center (BKM)

### **Outlook: Continued Growth and Positive EBITDA**



In 2023, we intend to remain focused on sustainable GMV growth and our path to profitability with a prudent approach to capital allocation.

## **Building Our Sustainability Targets**





Formed
Sustainability
Working Teams



2022 Sustainability Report

#### **Environment**

- Monitoring environmental impact and taking actions to reduce carbon emission and energy consumption
- Initiating Carbon Reduction Strategy Roadmap Studies
- Supporting sustainable products and packaging
- Promoting sustainable logistics through route optimization application for delivery trucks

#### Social

- Equality and inclusivity-focused corporate culture
  - Signed the UN Women Empowerment Principles
- Supporting women's participation in e-commerce and business

#### Governance

- Corporate governance structure in compliance with Nasdaq requirements
- Formed Sustainability Committee for effective governance

#### Related SDG\*s























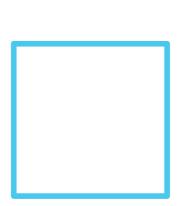


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(\*) SDG: Sustainable development goals

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Financial Performance Q2 2023









# Q2 2023 Financial Highlights: Robust Performance Across All Key Metrics

IAS 29-Unadjusted GMV	IAS 29-Unadjusted Revenue	IAS 29-Unadjusted Gross Contribution <sup>(1)</sup>	IAS 29-Unadjusted EBITDA	
TRY 18.5Bn	ткү <b>5.7В</b> п	10.4% of GMV	2.0% of GMV 1.5% of GMV excluding one-off (2)	
<b>101%</b> YoY	<b>101%</b> YoY	+2.1 pp YoY	+4.7 pp YoY	

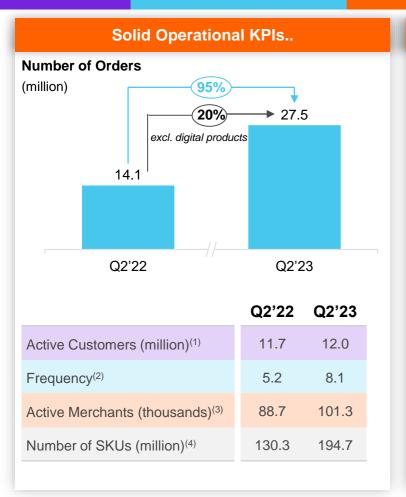
GMV	Revenue	Gross Contribution	EBITDA
TRY 19.0Bn	TRY <b>5.9Bn</b>	9.3% of GMV	0.8% of GMV 0.3% of GMV excluding one-off (2)
43% YoY	43% YoY	+4.4 pp YoY	+7.0 pp YoY
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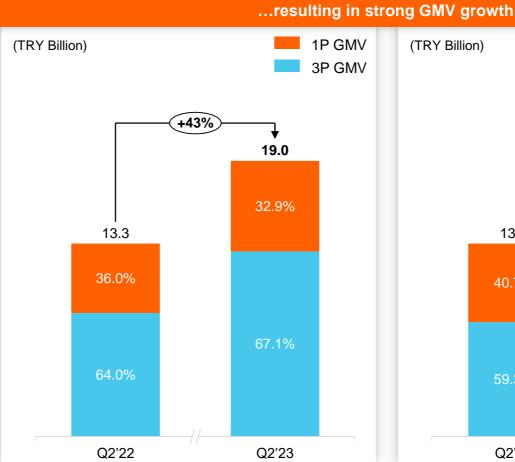
27.5M Orders with 95% YoY Growth

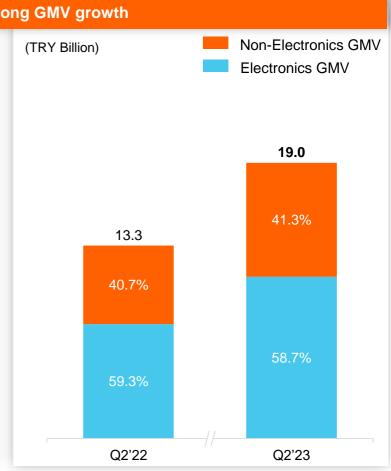
Net Income of TRY 881M through net financial income and monetary gain



# **GMV:** Solid Growth







See "Certain Definitions" in the Appendix of this presentation for GMV and order definitions.



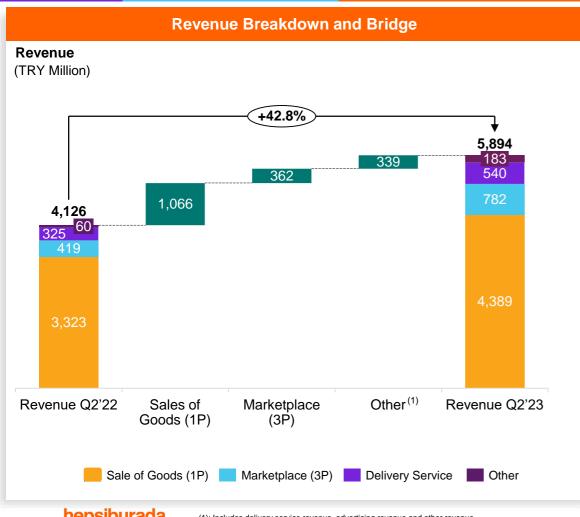
<sup>(1)</sup> Active Customers means users (both unregistered users and members of the platform) who have purchased at least one item within the 12-month period preceding the relevant date, including returns and cancellations.

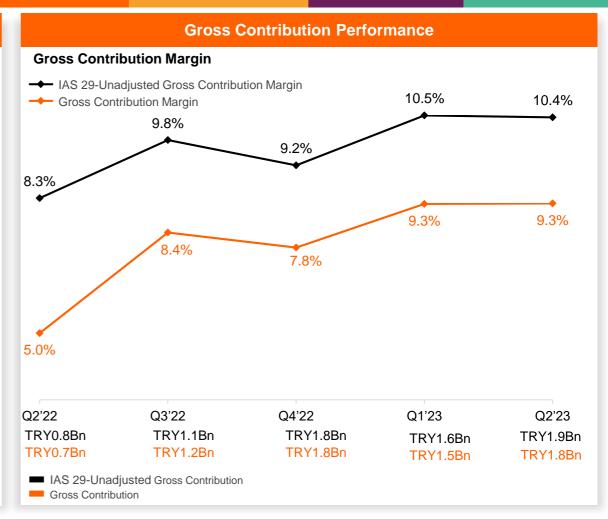
<sup>(2)</sup> Frequency means the average number of orders per Active Customer over a 12-month period preceding the relevant date.

<sup>(3)</sup> Active Merchants means who sold at least one item within the 12-month period preceding the relevant date, including returns and cancellations.

(4) Stock Keeping Units as at the relevant period end.

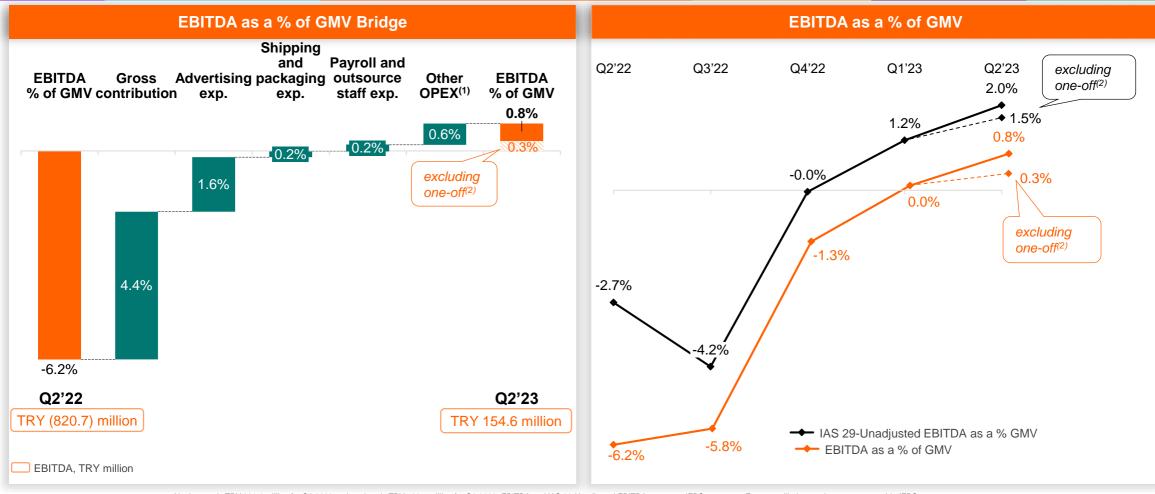
## **Revenue and Gross Contribution Margin:** Solid Revenue Performance On Strong Order Growth





are non-IFRS figures. For reconciliations to the most comparable IFRS measures, please refer to the Appendix at the end of this presentation.

# **EBITDA Performance: Improvement On Higher Gross Contribution and Frugality**





Net income is TRY 881.1 million for Q2 2023 and net loss is TRY 782.7 million for Q2 2022. EBITDA and IAS 29-Unadjusted EBITDA are a non-IFRS measures. For reconciliations to the most comparable IFRS measures, please refer to the appendix at the end of this presentation.

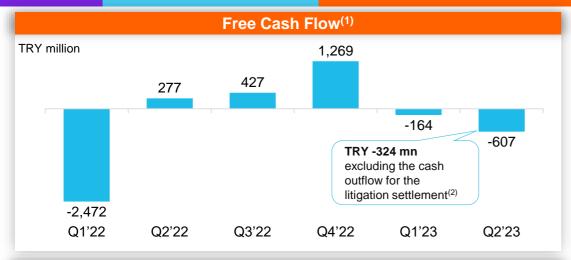
See "Certain Definitions" in the appendix of this presentation for EBITDA and IAS 29-Unadjusted EBITDA as a percentage of GMV definition.

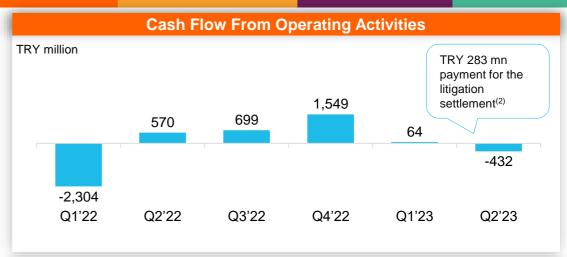
(1): Includes technology expenses and other operating expenses.

(2): Reversal of the provision for the Competition Board investigation which was concluded in July 2023. For additional details, please refer to our Form 6-K, furnished on August 24, 2023.

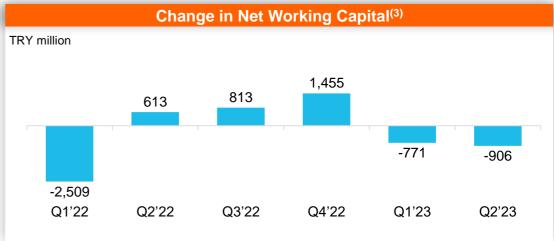
## Free Cash Flow:

## Narrowed Down Negative Working Capital and One-off Cash Outflow









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<sup>(1):</sup> Free Cash Flow is a non-IFRS measure defined as net cash provided by operating activities less capital expenditures plus proceeds from sale of property and equipment. For reconciliation to the most comparable IFRS measure, please refer to the Appendix at the end of this presentation.

<sup>(2):</sup> in May 2023, the Company paid \$13.9 million (approx. TRY 282.6 million) into an escrow account in accordance with the Settlement Agreement. For additional details, please refer to our Form 6-K, furnished on August 24, 2023.

## Q2 2023: Key Takeaways

- 1 EBITDA as a % of GMV at 2.0%, exceeding guidance for Q2 2023
- 2 GMV growth at ~101%, exceeding guidance for Q2 2023
- 4.4pp improvement in Gross Contribution and 7.0pp rise in EBITDA as a % of GMV
- Net income at TRY 881M through improved EBITDA, strong net financial income and monetary gain
- 5 Strong execution on our well-defined priorities, delivering results

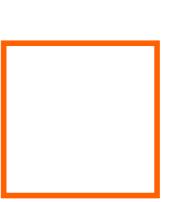


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## **Appendix**

Consolidated Financial Statements

Presentation of Financial and Other Information









## The New E-Commerce Law: Important Obligations and Rationale

On July 1, 2022, the Turkish Parliament approved an amendment to the Law on Regulation of E-Commerce (Law No.6563) (as amended, the "E-commerce Law") with the aim of preventing unfair competition, a harmful competitive environment and monopolistic commercial practices in the Turkish e-commerce market. The amendments were ratified by the President and announced on the Official Gazette on July 7, 2022

Effective Date	Obligations	Rationale <sup>(3)</sup>
2023	Limits on the total amount of advertising & marketing expenses and customer discounts	<ul> <li>Prevent e-commerce platforms from gaining asymmetric market share through excessive discounts and excessive marketing by using disproportionate economic power.</li> </ul>
2023	Redesigning the commercial terms in the commercial agreements with merchants	<ul> <li>Prevent the negative consequences of horizontal growth for the market. On-platform restrictions apply to platforms of a certain size based on thresholds defined and there are no restrictions on off-platform expansion</li> </ul>
2024	Restrictions <sup>(1)</sup> from engaging in certain business operations, such as payments and financial services	<ul> <li>Prevent platforms from producing products similar to their seller's or retail thus highlighting their own products and harming businesses through use of asymmetrical negotiation power.</li> </ul>
2024	Banning the sale of private label products for all e- commerce companies	<ul> <li>As the lack of fair competition will negatively impact the consumers and the market participants, the obligation to pay yearly license fee has been brought to large-scale platforms if such businesses exceed certain Net Transaction Value and annual order volume thresholds.</li> </ul>
2025	To obtain, and annually renew, an e-commerce license <sup>(2)</sup> for businesses over certain "NTV" and AOV thresholds	Practices of the platforms likely to disrupt the unfair commercial activities of the seller's and reduce their ability to make independent decisions, is prevented.

- (1) Restrictions apply to e-commerce companies with with an annual Net Transaction Value "NTV", (as defined in the E-commerce Law) over a certain threshold set at TRY90 billion for the year 2022, which is subject to adjustment annually based on the aggregate NTV generated in the Turkish e-commerce market for the prior calendar year)
- (2) The effective license fee will be calculated based on a graduated rate of a company's NTV derived from within Turkey for the prior calendar year, such that the effective license fee applied would be the sum of progressively higher proportions of the e-commerce company's NTV exceeding the thresholds specified in the E-commerce Law.
- (3) Compiled from the rationale statements published by the Ministry of Trade.

## Impact of New E-Commerce Law on Hepsiburada

Effective Date	Obligations	Impact on Hepsiburada
2023	Limits on the total amount of advertising & marketing expenses and customer discounts	No cap since HB is below the threshold
2024	Restrictions <sup>(1)</sup> from engaging in certain business operations, such as payments and financial services	None as HB is below the threshold
2024	Banning the sale of private label products for all e- commerce companies	Private labels (June, Joystar) for export only from 2024 onwards
2025	To obtain, and annually renew, an e-commerce license <sup>(2)</sup> for businesses over certain "NTV" and AOV thresholds	Hepsiburada is estimated to pay a licence fee in 2025

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<sup>(1)</sup> Restrictions apply to e-commerce companies with with an annual Net Transaction Value "NTV", (as defined in the E-commerce Law) over a certain threshold set at TRY90 billion for the year 2022, which is subject to adjustment annually based on the aggregate NTV generated in the Turkish e-commerce market for the prior calendar year)

<sup>(2)</sup> The effective license fee will be calculated based on a graduated rate of a company's NTV derived from within Turkey for the prior calendar year, such that the effective license fee applied would be the sum of progressively higher proportions of the e-commerce company's NTV exceeding the thresholds specified in the E-commerce Law.

## Hepsiburada Global: Our Cross-border Arm



Our aim is to replicate Hepsiburada's success within the markets nearby with **HepsiGlobal by leveraging a dedicated app**, integrating into global marketplaces, and cultivating local partnerships

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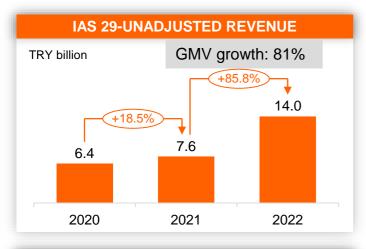
## **Key Financial Highlights:**

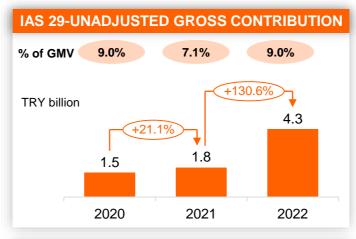
## **Top-line Growth And Margin Improvement in 2022**

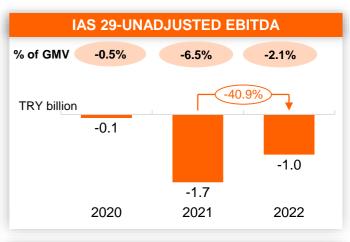


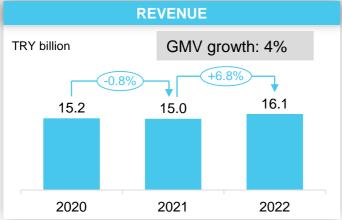
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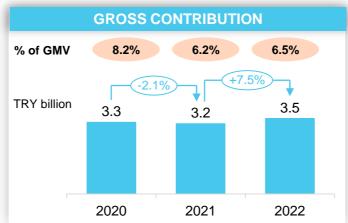
**IAS 29** 

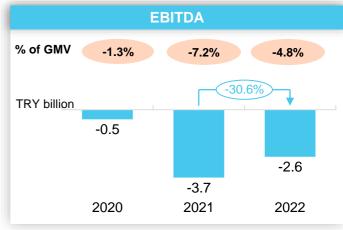














Note: See "Certain Definitions" in the Appendix of this presentation for IAS 29-Unadjusted Revenue, IAS 29-Unadjusted EBITDA, Gross Contribution and EBITDA definitions. IAS-29 Unadjusted Revenue, IAS 29-Unadjusted Gross Contribution, IAS 29-Unadjusted EBITDA, EBITDA and Gross Contribution are non-IFRS figures. For reconciliations to the most comparable IFRS measures, please refer to the Appendix at the end of this presentation.

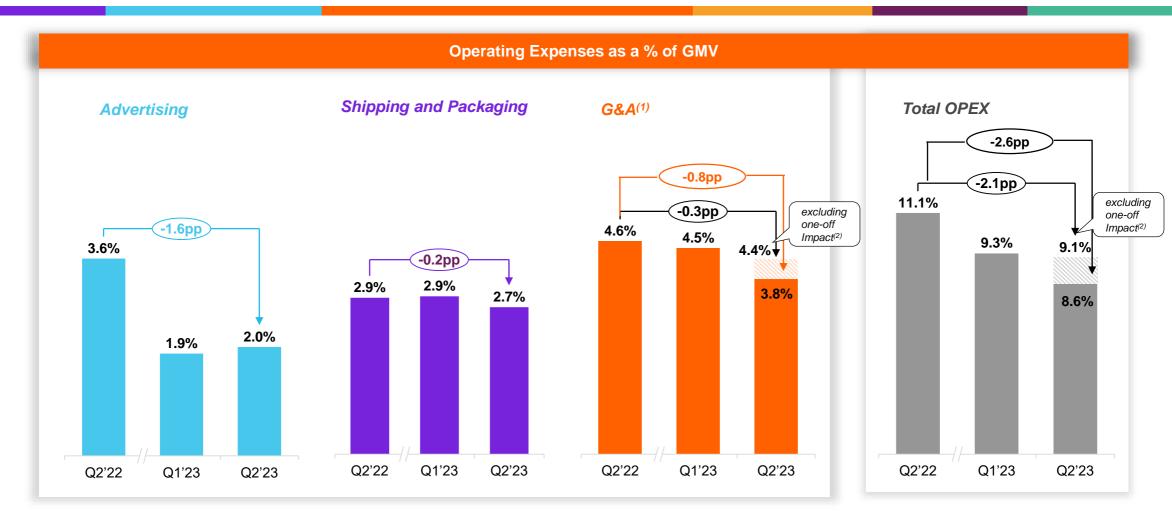
## **Summary Financials**

	(unaudited)	(unaudited)		(unaudited)	(unaudited)	
TRY million	Q2'23	Q2'22	YoY	H1'23	H1'22	YoY
Revenue	5,893.6	4,126.0	42.8%	10,821.5	8,381.1	29.1%
Gross Contribution	1,769.3	656.6	169.5%	3,269.2	1,178.7	177.4%
Gross Contribution margin <sup>(1)</sup>	9.3%	5.0%	4.4pp	9.3%	4.3%	5.0pp
Operating Expenses <sup>(2)</sup> (Opex)	(5,943.9)	(5,087.2)	16.8%	(11,053.5)	(10,630.1)	4.0%
Opex as a % of GMV	(31.4%)	(38.4%)	(7.0pp)	(31.5%)	(39.0%)	7.5pp
Net Income/ (Loss) for the Period	881.1	(782.7)	(212.6%)	675.8	(2,081.4)	(132.5%)
EBITDA <sup>(3)</sup>	154.6	(820.7)	(118.8%)	162.3	(1,976.8)	(108.2%)
EBITDA as a % of GMV	0.8%	(6.2%)	(7.0pp)	0.5%	(7.3%)	(7.7pp)

Amounts expressed in thousands of Turkish lira (TRY) in terms of the purchasing power of the TRY at June 30, 2023.

Source: Company Data
(1): Gross Contribution represented as a percentage of GMV.
(2): Operating Expenses also includes cost of inventory sold.
(3): For reconciliations to the most comparable IFRS measures, please refer to the Appendix at the end of this presentation.

## **Operating Expenses**





Note: Totals may differ due to rounding.

<sup>(1):</sup> Includes payroll and outsource staff expenses, technology expenses, other operating expenses.

### **Consolidated Statements of Comprehensive Loss**

#### **Consolidated Statements of Comprehensive Loss**

(Amounts expressed in thousands of Turkish lira (TRY) in terms of the purchasing power of the TRY at 30 June 2023 unless otherwise indicated.)

#### Six Months Ended Three Months Ended unaudited unaudited unaudited unaudited 1 April -1 January -1 January -1 April -30 June 2023 30 June 2022 30 June 2023 30 June 2022 4,126,012 Revenues 10,821,476 8.381.086 5.893.603 Cost of inventory sold (7,202,421)(4,124,318)(3,469,411)(7,552,262)Shipping and packaging expenses (984,604)(882, 364)(515,007)(383,557)Payroll and outsource staff expenses (921,237)(605,894)(449,497)(1,126,475)(679,075)(1,027,115)(377,871)(479,397)Advertising expenses (131,778)(67,987)(51,746)Technology expenses (103.212)Depreciation and amortization (394,297)(272,338)(204,948)(140,479)(268,075)(190,330)(136,763)Other operating expenses (355,196)Other operating income 170,250 46,561 142,415 23.642 (231,961)(2,249,115)(50,337)(961, 196)Operating loss 1,615,174 Financial income 1,463,118 1,443,158 716,094 Financial expenses (1,046,856)(1,092,560)(714,767)(571,081)Monetary gains/ (losses) 203,039 33,503 339,473 (202,800)Income/(loss) before income taxes 675,830 (2,081,357)881,093 (782,680)Taxation on income Income/(loss) for the period 675,830 (2,081,357)881,093 (782,680)



### **Consolidated Balance Sheets**

#### Consolidated Balance Sheets

(Amounts expressed in thousands of Turkish lira (TRY) in terms of the purchasing power of the TRY at 30 June 2023 unless otherwise indicated.)

	unaudited	unaudited
Assets:	30 June 2023	31 December 2022
Cash and cash equivalents	4,867,634	6,307,310
Restricted cash	92,718	128,670
Financial investments	524,344	21,028
Trade receivables	601,881	795,564
Due from related parties	9,748	2,057
Loan receivables	1,905	4,209
Inventories	2,638,902	2,141,856
Contract assets	54,585	18,383
Other current assets	640,523	615,772
Total current assets	9,432,240	10,034,849
Property and equipment	372,342	404,825
Intangible assets	1,192,322	1,013,065
Right of use assets	435,686	525,260
Loan receivables	1,510	4,620
Other non-current assets	26,547	75,479
Total non-current assets	2,028,407	2,023,249
Total assets	11,460,647	12,058,098
Liabilities:		
Bank borrowings	79,546	15,629
Lease liabilities	140,863	188,541
Wallet deposits	101,822	135,936
Trade payables and payables to merchants	6,359,902	7,050,544
Due to related parties	4,555	6,682
Provisions	67,188	473,138
Employee benefit obligations	130,293	186,930
Contract liabilities and merchant advances	812,442	764,824
Other current liabilities	272,789	455,177
Total current liabilities	7,969,400	9,277,401
Bank borrowings	5,890	13,084
Lease liabilities	90,049	125,707
Employee benefit obligations	77,289	19,711
Other non-current liabilities	208,224	175,585
Total non-current liabilities	381,452	334,087
Total liabilities	8,350,852	9,611,488
Share capital	362,478	362,478
Other capital reserves	422,711	386,231
Share premium	10,528,012	10,528,012
Accumulated deficit	(8,203,406)	(8,830,111)
Total equity	3,109,795	2,446,610
Total equity and liabilities	11,460,647	12,058,098
Total equity and naturales	11,400,047	12,030,030



### **Consolidated Statements of Cash Flows**

Consolidated Statements of Cash Flows
(Amounts expressed in thousands of Turkish lira (TRY) in terms of the purchasing power of the TRY at 30 June 2023 unless otherwise indicated.)

		(unaudited) 1 January – 30 June 2023	(unaudited) 1 January – 30 June 2022	
	Income /(Loss) before income taxes	675,830	(2,081,357)	
	Adjustments to reconcile income/ (loss) before income taxes to cash flows from operating activities:	634,205	2,221,436	
	Interest and commission expenses	643,724	608,146	
	Depreciation and amortization	394,297	272,338	
	Interest income on time deposits and financial instruments	(133,916)	(81,524)	
	Interest income on credit sales	(92,136)	(56,265)	
	Provision for unused vacation liability	21,560	16,177	
	Provision for personnel bonus	80,573	48,488	
	Provision for legal cases	7,200	632	
	Provision for doubtful receivables	14,859	13,016	
	Provision for impairment of trade goods, net	45,622	14,120	
	Provision for post-employment benefits	23,052	2,165	
	Provision for share based payment	36,480	89,654	
	Adjustment for impairment loss of financial investments	(144,048)	68,712	
	Reversal of provision for the Competition Board penalty	(92,018)	-	
	Provision for Settlement of Legal Proceedings	12,263	-	
	Provision for Turkish Capital Markets Board fee	19,938	-	
	Non-cash charges	-	(1,411)	
	Net foreign exchange differences	(1,148,164)	(1,058,242)	
	Change in provisions due to inflation	(107,124)	(120,856)	
	Monetary effect on non-operating activities	1,052,043	2,406,286	
	Changes in net working capital			
	Change in trade payables and payables to merchants	(690,642)	(2,169,967)	
	Change in inventories	(542,668)	352,514	
	Change in trade receivables	185,614	169,069	
	Change in contract liabilities and merchant advances	47,618	(27,492)	
	Change in contract assets	(36,202)	1,520	
	Change in other liabilities	(270,635)	(154,145)	
	Change in other assets and receivables	65,546	63,505	
	Change in due from related parties	(7,691)	2,217	
	Change in due to related parties	(2,127)	(17,116)	
	Post-employment benefits paid	(10,472)	(2,083)	
	Payments for concluded litigation	(284,923)	(1,627)	
	Payments for personnel bonus	(127,715)	(89,599)	
	Payments for unused vacation liabilities	(2,363)	(1,262)	
	Collections of doubtful receivables	(894)	-	
	Net cash used in operating activities	(367,519)	(1,734,387)	
	Investing activities:			
	Purchases of property and equipment and intangible assets	(404,603)	(460,652)	
	Proceeds from sale of property and equipment	1,160	286	
	Purchase of financial instruments	(404,600)	(1,884,488)	
	Proceeds from sale of financial investment	19,619	1,850,884	
	Interest received on time deposits and financial instruments	125,359	61,515	
	Interest received on credit sales	92,136	56,265	
	Payment for acquired businesses, net of cash acquired		(5,509)	
	Net cash used in investing activities	(570,929)	(381,699)	
	Financing activities:			
	Proceeds from borrowings	197,824	1,064,301	
	Repayment of borrowings	(136,099)	(964,584)	
	Interest and commission paid	(611,193)	(543,193)	
	Lease payments	(105,226)	(112,085)	
	Net cash used in financing activities	(654,694)	(555,561)	
	Net decrease in cash and cash equivalents	(1,593,142)	(2,671,647)	
	Cash and cash equivalents at 1 January	6,299,875	7,501,388	
	Inflation effect on cash and cash equivalents	(1,003,254)	(1,799,104)	
J.	Effects of exchange rate changes on cash and cash equivalents and restricted cash	1,148,164	660,230	
01	Cash and cash equivalents at 30 June	4,851,643	3,690,867 rs	s. The

# Non-IFRS Metrics Reconciliation (I/V)

#### **EBITDA**

(TRY million)	Three month	s ended June 30,	Six mon	Six months ended June 30,		
	2023	2022	2023	2022		
Net income/ (loss) for the period	881.1	(782.7)	675.8	(2,081.4)		
Taxation on income	-	-	-	-		
Financial income	1,443.2	716.1	1,615.2	1,463.1		
Financial expenses	(714.8)	(571.1)	(1,046.9)	(1,092.6)		
Depreciation and amortization	(204.9)	(140.5)	(394.3)	(272.3)		
Monetary gains/(losses)	203.0	33.5	339.5	(202.8)		
EBITDA	154.6	(820.7)	162.3	(1,976.8)		

Amounts expressed in million of Turkish lira (TRY) in terms of the purchasing power of the TRY at June 30, 2023.

# Non-IFRS Metrics Reconciliation (II/V)

### IAS 29-Unadjusted EBITDA

(TRY million)	Three months ended June 30,					
	2023	Reversal of IAS 29 Adjustment	IAS 29 Unadjusted 2023	2022	Reversal of IAS 29 Adjustment	IAS 29 Jnadjusted 2022
Net income/ (loss) for the period	881.1	(100.2)	981.3	(782.7)	(567.2)	(215.5)
Taxation on income	-	-	-	-	-	-
Financial income	1,443.2	19.0	1,424.2	716.1	235.7	480.4
Financial expenses	(714.8)	(10.2)	(704.6)	(571.1)	(173.0)	(398.1)
Depreciation and amortization	(204.9)	(92.7)	(112.2)	(140.5)	(88.8)	(51.7)
Monetary gains/(losses)	203.0	203.0	-	33.5	33.5	
IAS 29-Unadjusted EBITDA			374.0			(246.2)

Amounts expressed in million of Turkish lira (TRY) in terms of the purchasing power of the TRY at June 30, 2023.

# Non-IFRS Metrics Reconciliation (III/V)

IAS 29-Unadjusted EBITDA

(TRY million)	Six months ended June 30,					
	2023	Reversal of IAS 29 Adjustment	IAS 29 Unadjusted 2023	2022	Reversal of IAS 29 t Adjustment	IAS 29 Jnadjusted 2022
Net income/ (loss) for the period	675.8	(225.5)	901.3	(2,081.4)	(1,626.2)	(455.2)
Taxation on income	-	-	-	-	-	-
Financial income	1,615.2	32.2	1,583.0	1,463.1	549.6	913.5
Financial expenses	(1,046.9)	(31.8)	(1,015.1)	(1,092.6)	(386.9)	(705.7)
Depreciation and amortization	(394.3)	(177.9)	(216.4)	(272.3)	(158.3)	(114.0)
Monetary gains/(losses)	339.5	339.5	-	(202.8)	(202.8)	-
IAS 29-Unadjusted EBITDA			549.8			(549.0)

Amounts expressed in million of Turkish lira (TRY) in terms of the purchasing power of the TRY at June 30, 2023.

# Non-IFRS Metrics Reconciliation (IV/V)

#### **REVENUE**

(TRY million)	Three months ended June 30,		Six n	nonths ended June 30,
	2023	2022	2023	2022
Revenue	5,893.6	4,126.0	10,821.5	8,381.1
Reversal of IAS 29 adjustment	147.6	1,264.3	541.9	2,991.6
IAS 29-Unadjusted Revenue	5,746.0	2,861.7	10,279.6	5,389.5

#### **GROSS CONTRIBUTION**

(TRY million)	Three i	months ended June 30,	Six m	onths ended June 30,
	2023	2022	2023	2022
Revenue	5,893.6	4,126.0	10,821.5	8,381.1
Cost of inventory sold	(4,124.3)	(3,469.4)	(7,552.3)	(7,202.4)
Gross Contribution	1,769.3	656.6	3,269.2	1,178.7
Reversal of IAS 29 adjustment	(158.1)	(108.9)	(209.8)	(275.0)
IAS 29-Unadjusted Gross Contribution	1,927.4	765.5	3,479.0	1,453.7

## Non-IFRS Metrics Reconciliation (V/V)

#### **Free Cash Flow**

(TRY million)	Three months ended June 30,		Six	months ended June 30,
	2023	2022	2023	2022
Net cash provided by /(used in) operating activities	(431.6)	570.0	(367.5)	(1,734.4)
Capital expenditures	(175.6)	(293.4)	(404.6)	(460.7)
Proceeds from the sale of property and equipment	0.1	0.2	1.2	0.3
Free Cash Flow	(607.1)	276.8	(770.9)	(2,194.8)

### **Net Working Capital**

(TRY million)	As of June 30, 2023	As of December 31, 2022
Current assets	9,432.2	10,034.8
Cash and cash equivalents	(4,867.6)	(6,307.3)
Financial investments	(524.3)	(21.0)
Current liabilities	(7,969.4)	(9,277.4)
Bank borrowings, current	79.5	15.6
Lease liabilities, current	140.9	188.5
Net Working Capital	(3,708.7)	(5,366.8)



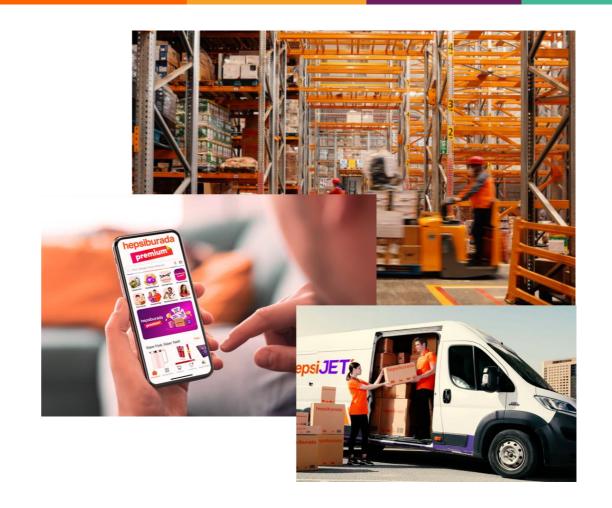
### **Our Vision and Mission**

### **Our Vision**

Our vision is to lead digitalization of commerce. To that end, we have evolved from an e-commerce platform into an integrated ecosystem of services centered on making people's daily lives easier.

### **Our Mission**

Our mission is to be the reliable, innovative and sincere companion in people's daily lives and to make each member of our community feel "I am so happy I have Hepsiburada".



### **Certain Definitions**

We provide a number of key operating performance indicators used by our management and often used by competitors in our industry. We define certain terms used in this presentation as follows:

- **GMV** as gross merchandise value which refers to the total value of orders/products sold through our platform over a given period of time (including value added tax ("VAT") without deducting returns and cancellations), including cargo income (shipping fees related to the products sold through our platform) and excluding other service revenues and transaction fees charged to our merchants;
- Marketplace GMV as total value of orders/products sold through our Marketplace over a given period of time (including VAT without deducting returns and cancellations), including cargo income (shipping fees related to the products sold through our platform) and excluding other service revenues and transaction fees charged to our merchants;
- Share of Marketplace GMV as the portion of GMV sold through our Marketplace represented as a percentage of our total GMV;
- IAS 29-Unadjusted GMV as GMV presented on an unadjusted for inflation basis;
- IAS 29-Unadjusted Revenue as Revenue presented on an unadjusted for inflation basis;
- Gross Contribution as revenues less cost of inventory sold;
- IAS 29-Unadjusted Gross Contribution as Gross Contribution presented on an unadjusted for inflation basis;
- Gross Contribution margin as Gross Contribution represented as a percentage of GMV;
- EBITDA as profit or loss for the period plus taxation on income less financial income plus financial expenses, plus depreciation and amortization plus monetary gains/losses;
- IAS 29-Unadjusted EBITDA as EBITDA presented on an unadjusted for inflation basis;
- IAS 29-Unadjusted EBITDA as a percentage of GMV as IAS 29-Unadjusted EBITDA represented as a percentage of IAS 29-Unadjusted GMV;
- Free Cash Flow as net cash provided by operating activities less capital expenditures plus proceeds from sale of property and equipment;
- Number of Orders as the number of orders we received through our platform including returns and cancellations;
- Frequency are to the average number of orders per Active Customer over a 12-month period preceding the relevant date;
- Active Merchants as merchants who sold at least one item within the 12-month period preceding the relevant date, including returns and cancellations; and
- Active Customers are users (both unregistered users and members) who purchased at least one item within the 12-month period preceding the relevant date, including returns and cancellations.
- **Digital products** are non-cash games on our platform, such as sweepstakes and gamified lotteries and the first monthly payment of Hepsiburada Premium membership subscription. **hepsiburada**

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For further information, please e-mail IR@hepsiburada.com or contact Hepsiburada IR at +90 212 705 7222

