## hepsiburada





Q3 2023
Results
Presentation





**December 5, 2023** 

#### **Disclaimer**

#### Restatement of Financial Information

Pursuant to the International Accounting Standard 29, Financial Reporting in Hyperinflationary Economies ("IAS 29"), the financial statements of entities whose functional currency is that of a hyperinflationary economy must be adjusted for the effects of changes in a general price index. Turkish companies reporting under International Financial Reporting Standards ("IFRS"), including the Company, have been required to apply IAS 29 to their financial statements for periods ending on and after June 30, 2022.

The Company's quarterly financial statements as of September 30, 2023, including figures corresponding to the same period of the prior year, have been restated pursuant to IAS 29. Under IAS 29, the Company's financial statements are presented in terms of the measuring unit current as of September 30, 2023. All the amounts included in the balance sheet which are not stated in terms of the measuring unit current as of the date that the financial statements are restated applying the general price index. Adjustments for inflation have been calculated considering the price indexes published by the Turkish Statistical Institute (TurkStat). For the indices used, please refer to the press release. The information contained in documents we have previously filed or furnished with the U.S. Securities and Exchange Commission ("SEC") is not directly comparable to the information presented below on an adjusted basis.

#### Non-IFRS Financial Measures

This presentation includes certain non-IFRS financial measures, including but not limited to Gross Contribution, IAS 29-Unadjusted Gross Contribution, IAS 29-Unadjusted Revenue, EBITDA, IAS 29-Unadjusted EBITDA, Free Cash Flow and Net Working Capital. These financial measures are not measures of financial performance in accordance with IFRS and may exclude items that are significant in understanding and assessing our financial results. Therefore, these measures should not be considered in isolation or as an alternative to profit/loss for the period or other measures of profitability, liquidity or performance under IFRS. You should be aware that the Company's presentation of these measures may not be comparable to similarly titled measures used by other companies, which may be defined and calculated differently. We believe that these measures provide useful information to investors in understanding and evaluating our operating results in the same manner as our management and board of directors. In particular, we have included IAS 29-Unadjusted Revenue, IAS 29-Unadjusted Gross Contribution and IAS 29-Unadjusted EBITDA in this presentation because we believe their inclusion facilitates the understanding of Revenue, Gross Contribution and EBITDA restated in accordance with IAS 29 as well as our year on year growth and profitability guidance. See "Presentation of Financial and Other Information" in this presentation for a reconciliation of certain of these non-IFRS measures to the most directly comparable IFRS measure.

#### **Statement Regarding Unaudited Financial Information**

This presentation includes financial information as of and for the three months ended September 30, 2023 and 2022 and as of and for the year ended December 31, 2022. The quarterly information has not been audited or reviewed by the Company's auditors. The unaudited consolidated financial information include the accounts of the Company and its subsidiaries. All periods presented have been accounted for in conformity with IFRS and pursuant to the regulations of the SEC.



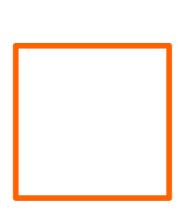
## **Forward Looking Statements**

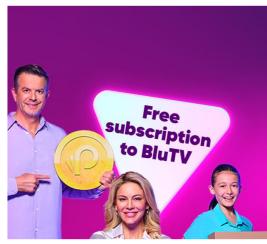
This presentation, the conference call webcast, press release and related communications include forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, Section 21E of the Securities Exchange Act of 1934, as amended and the Safe Harbor provisions of the US Private Securities Litigation Reform Act of 1995, and encompasses all statements, other than statements of historical fact contained in these communications, including but not limited to statements regarding (a) our future financial performance, including our revenue, operating expenses and our ability to achieve and maintain profitability; (b) our expectations regarding current and future GMV and EBITDA; (c) potential disruptions to our operations and supply chain that may result from (i) epidemics or natural disasters; (ii) global supply challenges; (iii) the ongoing conflict in Ukraine; (iv) changes in the competitive landscape in the industry in which the Company operates; (v) the rising inflationary environment and/or (vi) currency devaluation; (d) the anticipated launch of new initiatives, businesses or any other strategic projects; (e) our expectations and plans for short- and long-term strategy, including our anticipated areas of focus and investment, market expansion, product and technology focus, and projected growth and profitability; (f) our ability to respond to the ever-changing competitive landscape in the industry in which we operate; (g) our liquidity, substantial indebtedness, and ability to obtain additional financing; (h) our strategic goals and plans, including our relationships with existing customers, suppliers, merchants and partners, and our ability to expand our base of Hepsiburada Premium members, and grow and externalize the services of our strategic assets; and (k) regulatory changes in the e-commerce law. These forward-looking statements can be identified by terminology such as "may", "could", "will," "expects," "anticipates," "interly," "intends," "likely to" and similar statements

These forward-looking statements are based on management's current expectations. However, it is not possible for our management to predict all risks, nor can we assess the impact of all factors on our business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements we may make. These statements are neither promises nor guarantees but involve known and unknown risks, uncertainties and other important factors and circumstances that may cause Hepsiburada's actual results, performance or achievements to be materially different from its expectations expressed or implied by the forward-looking statements, including conditions in the U.S. capital markets, negative global economic conditions, potential negative developments resulting from epidemics or natural disasters, other negative developments in Hepsiburada's business or unfavorable legislative or regulatory developments. We caution you therefore against relying on these forward-looking statements, and we qualify all of our forward-looking statements by these cautionary statements. For a discussion of additional factors that may affect the outcome of such forward looking statements, see our 2022 annual report filed with the SEC on Form 20-F (File No.001-40553), and in particular the "Risk Factors" section, as well as the other documents filed with or furnished to the SEC by the Company from time to time. Copies of these filings are available online from the SEC at www.sec.gov, or on the SEC Filings section of our Investor Relations website at https://investors.hepsiburada.com. These and other important factors could cause actual results to differ materially from those indicated by the forward-looking statements made in this presentation. Any such forward-looking statements represent management's estimates as of the date of this presentation. These forward-looking statements should not be relied upon as representation are based on information currently availab

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# **Business Update**

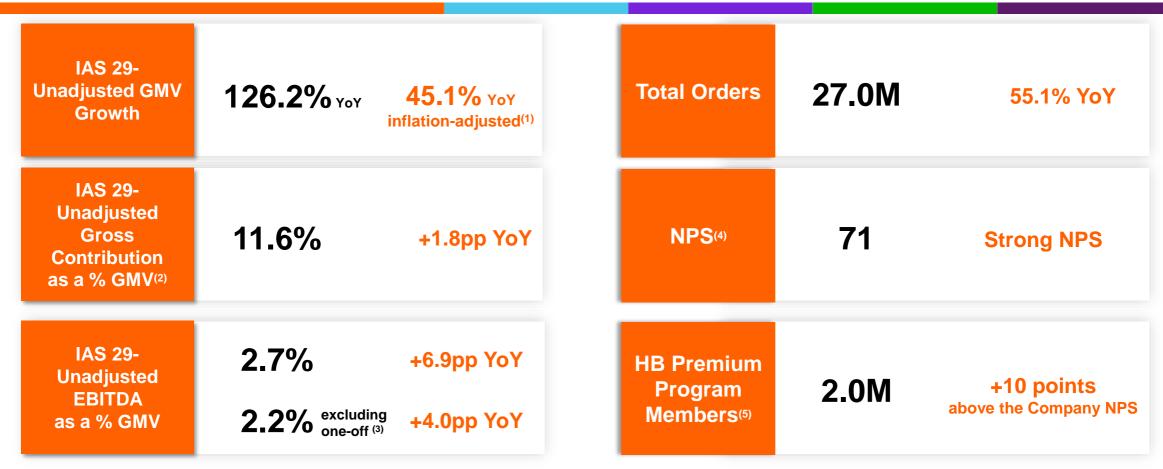








### **Q3 2023 Highlights: Robust Performance**



See "Certain Definitions" in the Appendix of this presentation for IAS 29-Unadjusted GMV, IAS 29-Unadjusted EBITDA, Number of Orders and Frequency definitions Revenue increased by 52.0% in Q3 2023 compared to Q3 2022 to TRY 8.057.4 million.

Net loss is TRY 191.1 million for Q3 2023 and net loss is TRY 923.1 million for Q3 2022. IAS 29-Unadjusted EBITDA is a non-IFRS measure. For reconciliation to the most comparable IFRS measure, please refer to the Appendix at the end of this presentation.

(5): As of November 30, 2023.

<sup>(1):</sup> Growth rate of GMV adjusted for inflation in Q3 2023 compared to Q3 2022.

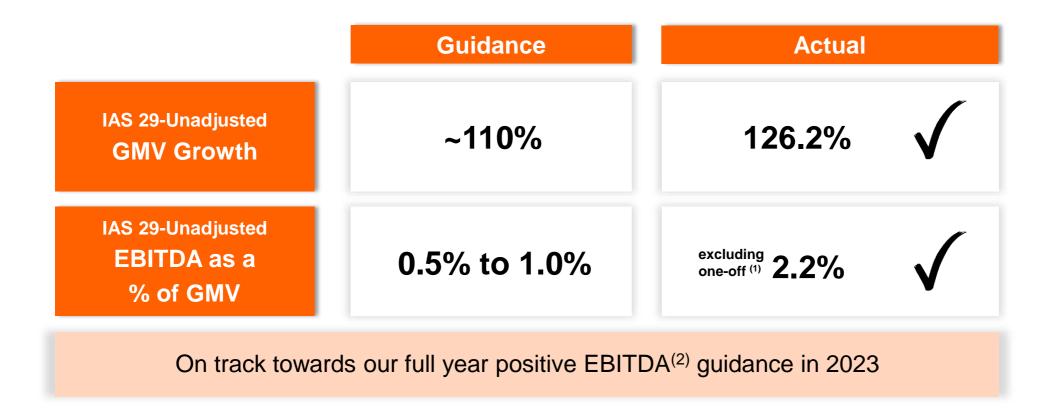
<sup>(2):</sup> IAS 29-Unadjusted Gross Contribution as a % of IAS 29-Unadjusted GMV is the result of TRY 2,816.6 mn divided by TRY 24.3 bn. For further information, please refer to our Form 6-K, furnished on December 5, 2023.

<sup>(3):</sup> Excluding the settlement of USD3,975,000 contribution amount owed by TurkCommerce to the Company. In calculation of the year-on-year difference, the one-off item in Q3 2022 in relation to a provision expense is also taken into consideration. For additional details, please refer to our Form 6-K, furnished on December 5, 2023 and December 6,2022, respectively.

<sup>(4):</sup> According to the market research of FutureBright at the request of the Company. The NPS question is "How likely are you to recommend us on a scale from 0 to 10", and the calculation is to subtract the percentage of detractors (score 0 to 6) from the percentage of promoters (score 9 to 10). The score can be a number from -100 to 100.

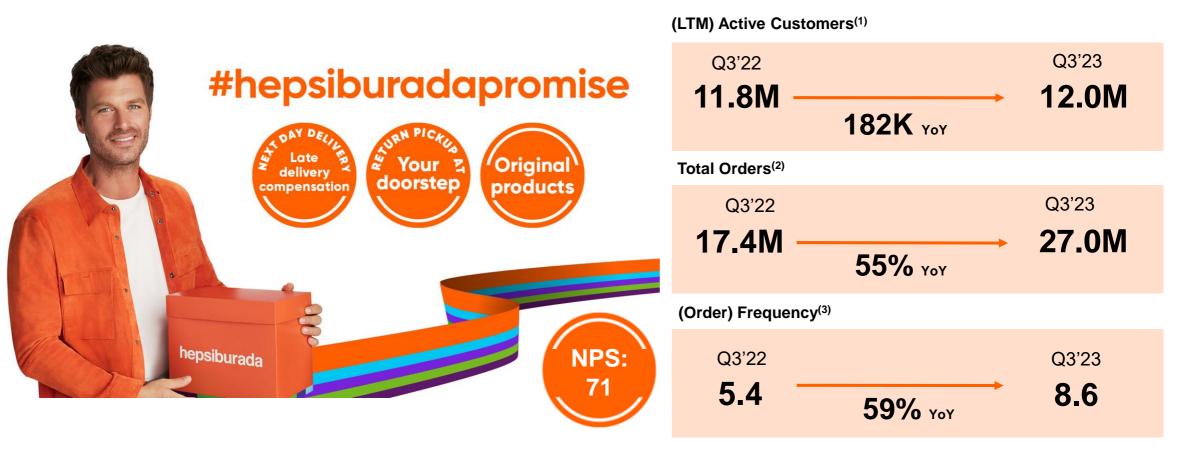
#### Q3 2023 Guidance:

#### **Exceeded while Shooting for Positive Full Year EBITDA**





### **Hepsiburada: Trust Brand of E-Commerce**





NOTE: Growth figures are between Q3 2023 and Q3 2022 unless otherwise indicated. The year-over-year growth rates are calculated over full digit value. All other figures in single digits are rounded to the nearest digit.

<sup>(1): (</sup>LTM) Active Customers are users (both unregistered users and members) who purchased at least one item listed on the platform within the 12-month period preceding the relevant date, including returns and cancellations.

<sup>(2):</sup> The total number of orders we received through our platform including returns and cancellations.

### **Digitizing E-Commerce: Growing Together with our Merchants**

#### Number of SKUs(1)



#### (LTM) Active Merchants<sup>(2)</sup>

#### **Our End-to-End Value Proposition for Merchants**

hepsiJET hepsiJET hepsilojistik hepsiAd hepsipay hepsiburada iş rtağım

#### **Enhanced Merchant Experience**



Self-campaign management and coupon creation through merchant app



Automated inclusion to "Next day delivery" program



Effective advertising and marketing solutions by hepsiAd



### **Strategic Update: Progressing On Our Priorities**



## Hepsiburada Premium: Compelling Proposition Leading to Customer Loyalty



#### **HB Premium Program**

**Building Loyalty** 

#### 2.0 million

Hepsiburada Premium Members<sup>(1)</sup>

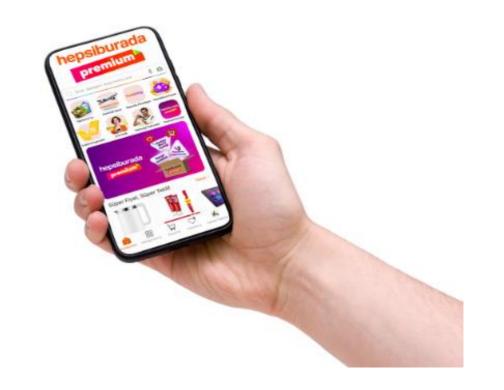
**Driving Retention** 

1.4x

the monthly order frequency after joining the program<sup>(2)</sup>

**Strong Customer Satisfaction** 

Hepsiburada Premium NPS<sup>(3)</sup>





### Differentiation Through Financial Services: Hepsipay Digital Wallet Continues to Expand In Scope



Choose the best

loan amount

relevant field

You can spend

your credit anywhere with your Hepsipay Card.

offer and enter the

vou want to use in the



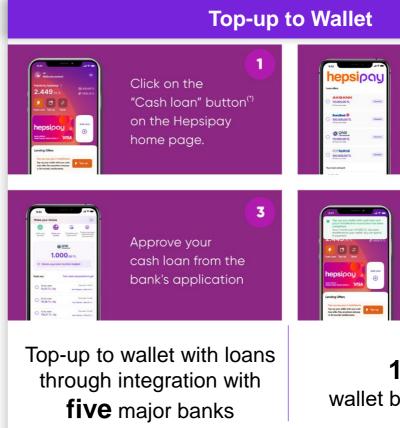


Enabler for spending top-up to wallet loans

Starter for digital wallet proposition at instore points

**708K**Hepsipay cards issued<sup>(1)</sup>

3% cash back premium for HB Premium members (2)



**13.2Mn** wallet base in Q3'23<sup>(3)</sup>



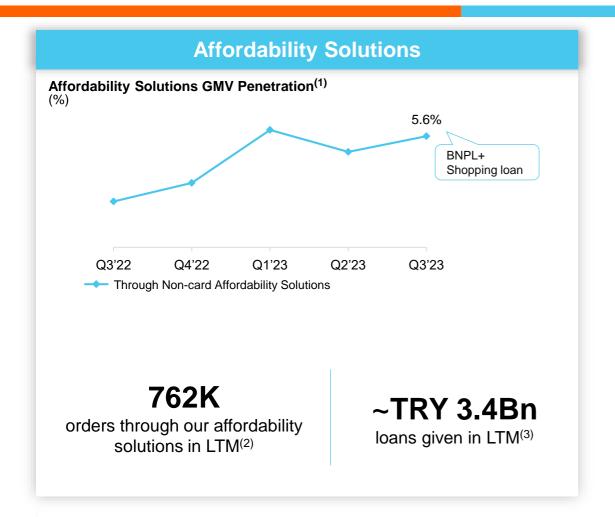
<sup>(1):</sup> As of November 30, 2023

<sup>(2):</sup> Cash back is llimited to a total of TRY 250 per month.

<sup>(3): 13.2</sup> million represents those users who have opened their wallet account by giving required consent to Hepsipay.

## Differentiation Through Financial Services : Diverse Affordability Solutions





#### **BNPL**

Convenience and speed in limit inquiry

#### **First and Only**

in Turkish ecommerce

Buy now and pay in up to 12 installments

245K+

used their BNPL limit as of Q3'23

How to buy your iPhone in 6 easy steps using your Hepsiburada limit



2 Choose "Get Your Limit" on Hepsiburada limit page.



Enter your personal details and find out your limit. Add your iPhone 15 to the cart.



In the payment options, choose Hepsiburada Limit.



6

Use your personal Hepsiburada limit to complete your purchase and pay in 3 installments.

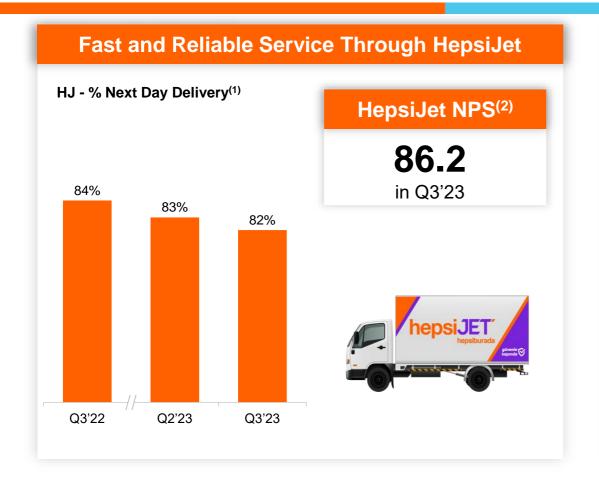
**≰**iPhone15

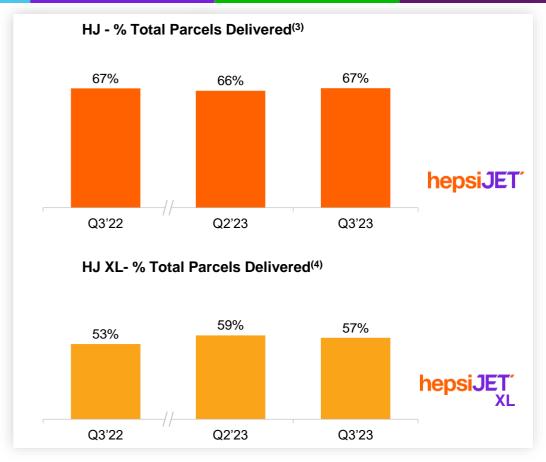


- (1): Percentage represents total payments through BNPL and shopping loans in GMV generated during the specified period.
- (2): Represents total number of orders where either BNPL or a shopping loan was used during the last twelve months ended by September 30, 2023.
- (3): Represents total amount of loans given as BNPL or a shopping loan during the last twelve months ended by September 30, 2023.

## Differentiation Through Last-Mile Delivery Service: A Closer Look at the KPIs









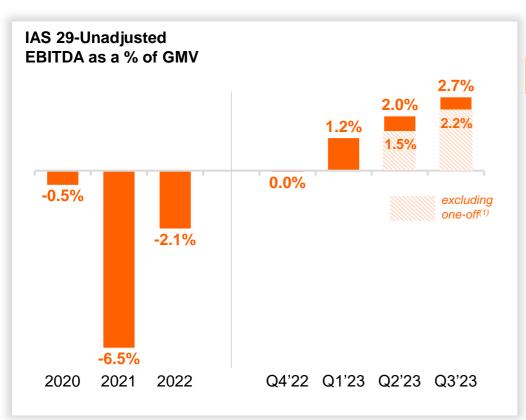
<sup>(1):</sup> Based on data for the orders from retail (1P) for Next Day Delivery.

<sup>(2):</sup> According to our internal survey results. After each delivery a survey is sent via SMS, asking recipients on a scale from 0-10 how likely they would recommend HepsiJet.

<sup>(3):</sup> Based on data for the orders from retail (1P) and Marketplace (3P) operations.

## Pursuing Profitability: Achieved Through Key Strengths and Cost Management





#### **Building Blocks for Profitability**

Key strengths and action points

Optimization of marketing and customer loyalty

Opex and Gross Contribution improvement Increase share of non-electronics in GMV

Increase HepsiJet and HepsiPay off-Platform revenue Optimization of HR through automation in processes

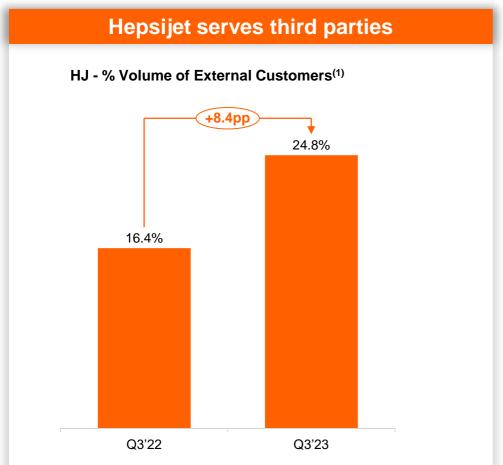
Affordability and high-level service on-Platform

Grow advertising business



### Moving Off-Platform with Services: HepsiJet is Expanding Its External Customer Base







hepsiJET" hepsiJET"<sub>XL</sub>





## Moving Off-Platform with Services: Fast and Reliable Payment Experience



#### **Off-Platform with Various Payment Options**



One-click check-out at integrated merchants: "Pay with Hepsipay"



Use prepaid card for both online and instore payments



Top-up to wallet with loans and spend at any sales points

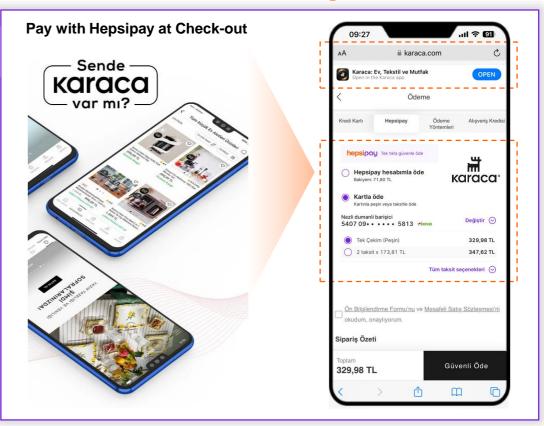


Make QR payments at instore purchases to expand for off-platform coverage

Coming up next:

Shopping loan at check-out of non-Hepsiburada merchants

## hepsipay





1 - 30 November











Highest daily GMV

11 November > 1.6 Million Pieces Sold

**Best-Selling Categories** 

Clothing, home appliances, home and garden, FMGC products

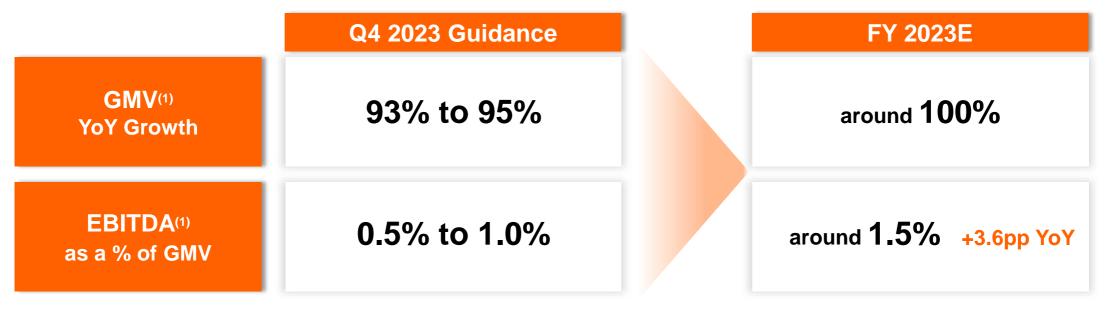
### **Another Legendary November!**

Order was **2x** that of the monthly average of the prior months of 2023

**500M** visits; **30M** pieces sold through the platform

Around **46%** of GMV came through installment sales

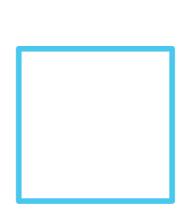
## Q4 2023 Outlook and FY 2023E: Continued Growth and Profitability



(1): Figures are based on IAS 29-Unadjusted EBITDA and IAS 29-Unadjusted GMV figures.

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# Financial Performance







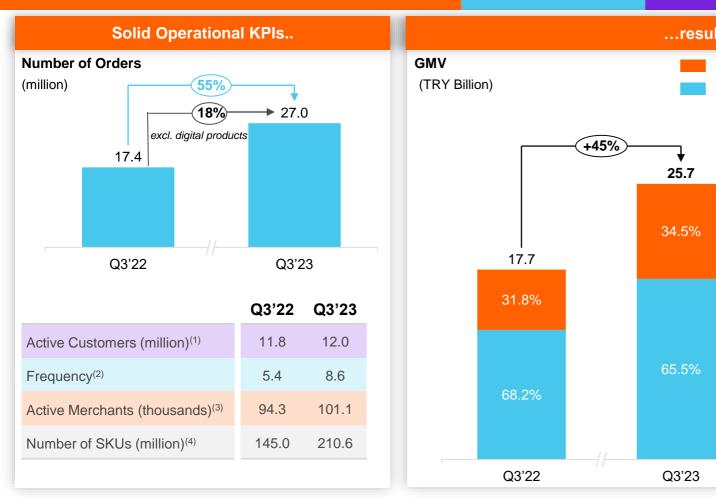


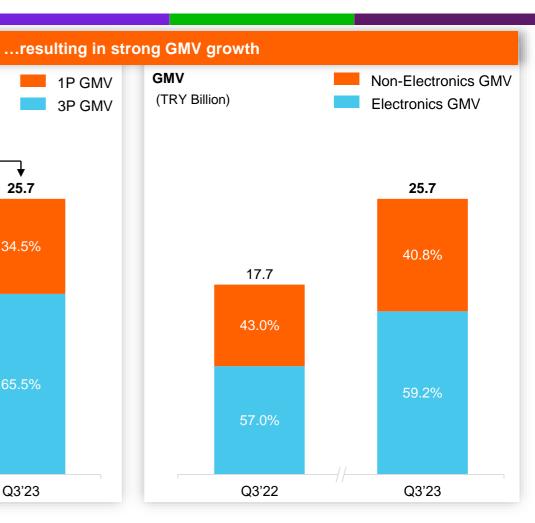
## Q3 2023 Financial Highlights: Continued Uptrend Across All Key Metrics

IAS 29-Unadjusted GMV	IAS 29-Unadjusted Revenue	IAS 29-Unadjusted Gross Contribution <sup>(1)</sup>	IAS 29-Unadjusted EBITDA
TRY <b>24.3Bn</b>	ткү <b>7.6В</b> п	11.6% of GMV	2.7% of GMV 2.2% of GMV excluding
<b>126%</b> YoY	137% YoY	+1.8 pp YoY	+6.9 pp YoY
GMV	Revenue	Gross Contribution	EBITDA
тку <b>25.7В</b> п	TRY 8.1Bn	9.4% of GMV	0.3% of GMV
IRT 23.7 DII			-0.1% of GMV excluding one-off (2)

<sup>(1):</sup> IAS 29-Unadjusted Gross Contribution as a % of IAS 29-Unadjusted GMV is the result of TRY 2,816.6 mn divided by TRY 24.3 bn. For further information, please refer to our Form 6-K, furnished on December 5, 2023. (2): Excluding the settlement of USD3,975,000 contribution amount owed by TurkCommerce to the Company. For additional details, please refer to our Form 6-K, furnished on December 5, 2023. Note: See "Certain Definitions" in the Appendix of this presentation for IAS 29-Unadjusted Gross Contribution, IAS 29-Unadjusted GMV definitions. IAS 29-Unadjusted GMV definition and IAS 29-Unadjusted EBITDA are non-IFRS figures. For reconciliations to the most comparable IFRS measures, please refer to the Appendix at the end of this presentation.

## **GMV Performance:** Robust Growth





See "Certain Definitions" in the Appendix of this presentation for GMV and order definitions.

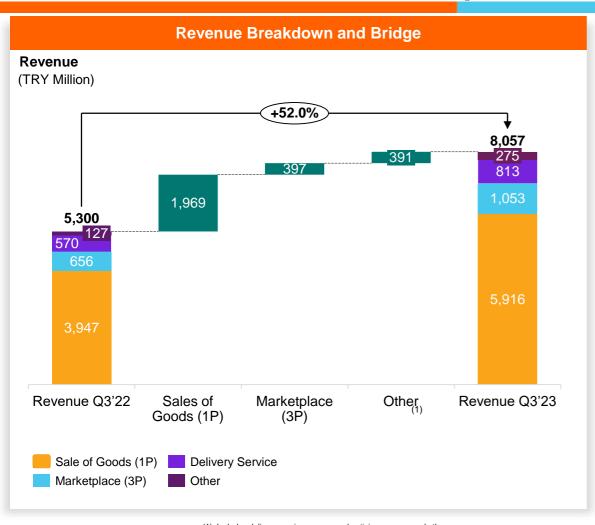
<sup>(1)</sup> Active Customers means users (both unregistered users and members of the platform) who have purchased at least one item within the 12-month period preceding the relevant date, including returns and cancellations.

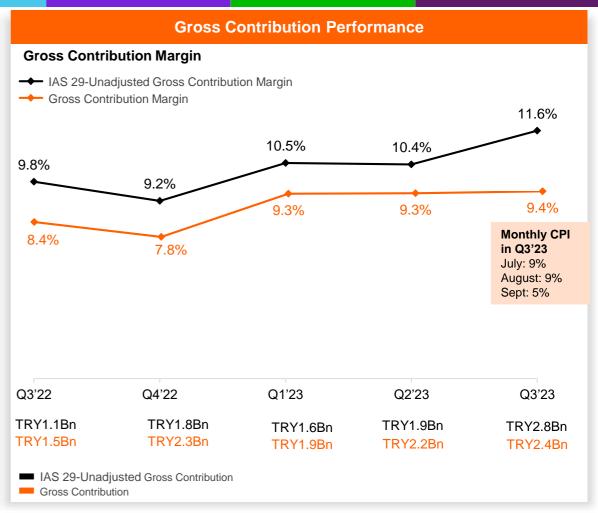
<sup>(2)</sup> Frequency means the average number of orders per Active Customer over a 12-month period preceding the relevant date.

<sup>(3)</sup> Active Merchants means who sold at least one item within the 12-month period preceding the relevant date, including returns and cancellations.

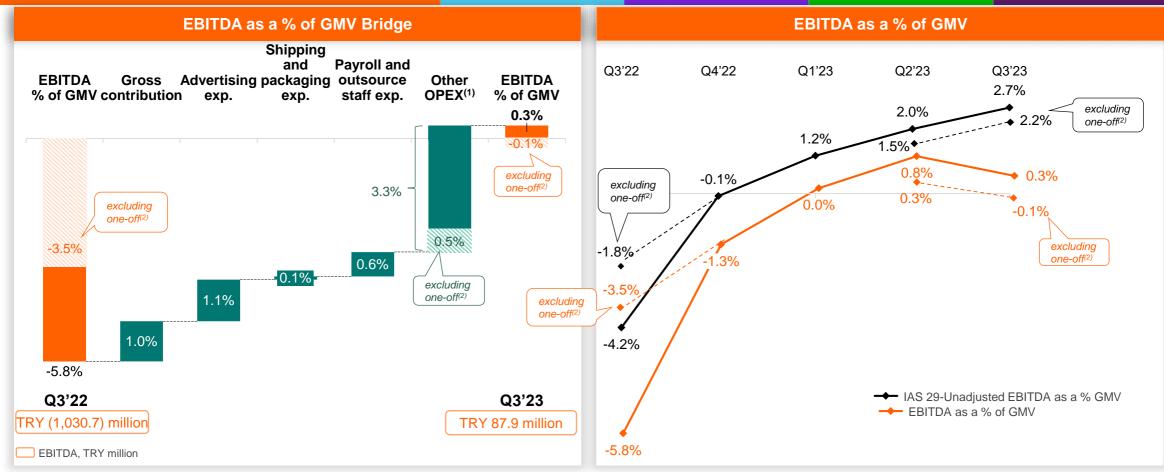
<sup>(4)</sup> Stock Keeping Units as at the relevant period end.

## Revenue and Gross Contribution Margin: Solid Revenue Growth Coupled with Margin Improvement





## EBITDA Performance: Improvement Through Higher Gross Contribution and Efficient Spending



Net loss is TRY 191.1 million for Q3 2023 and net loss is TRY 923.1 million for Q3 2022. EBITDA and IAS 29-Unadjusted EBITDA are a non-IFRS measures. For reconciliations to the most comparable IFRS measures, please refer to the appendix at the end of this presentation See "Certain Definitions" in the appendix of this presentation for EBITDA and IAS 29-Unadjusted EBITDA as a percentage of GMV definition.

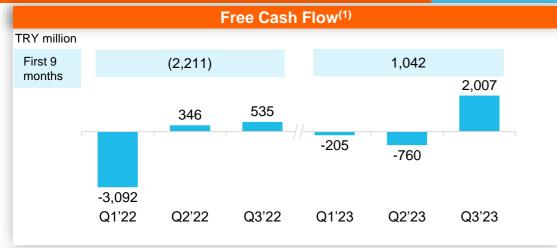
<sup>(1):</sup> Includes technology expenses and other operating expenses including one-off items. One-off item in Q3'22 includes the litigation settlement provision expense amounting to TRY 257.9 million as further disclosed in our Form 6-K filed with the SEC on December 5, 2022. When adjusted for inflation, this amount is TRY 416.5 mm as of Q3'23. Also, the one-off item of USD 3,950,000 in Q3'23 regarding the contribution amount of TurkCommerce towards the settlement of the two class action lawsuits is included in other opex. Without the impact of these two one-offs. EBITDA contribution of other OPEX would be 0.5% as a % of GMV adjusted for inflation.

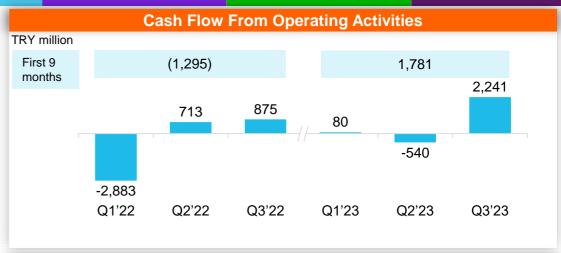
<sup>(2): -</sup> One-off item in Q3'22 includes the litigation settlement provision expense as further disclosed in our Form 6-K filed with the SEC on December 6, 2022.

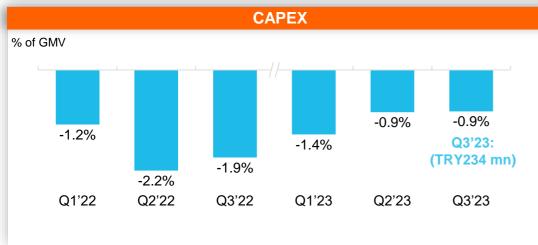
<sup>-</sup> One- off item in Q2'23 is the reversal of the provision for the Competition Board investigation which was concluded in July 2023. For additional details, please refer to our Form 6-K, furnished on August 24, 2023.

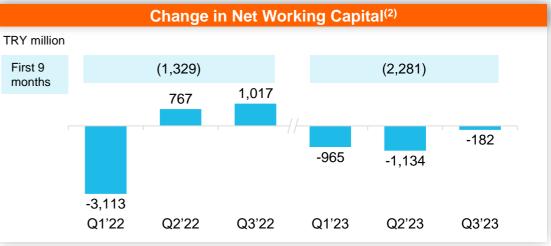
One-off item in Q323 is the recording of USD 3.975.000 contribution amount from TurkCommerce towards the settlement of the two class action lawsuits. For additional details, blease refer to our Form 6-K, furnished on December 5. 2023

## Free Cash Flow: Strong Cash Generation on Robust Growth









<sup>(1):</sup> Free Cash Flow is a non-IFRS measure defined as net cash provided by operating activities less capital expenditures plus proceeds from sale of property and equipment. For reconciliation to the most comparable IFRS measure, please refer to the Appendix at the end of this presentation.

### Q3 2023: Key Takeaways

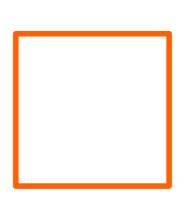
#### IAS 29-Unadjusted basis

- EBITDA as a % of GMV at 2.7%, exceeding guidance for Q3 2023
- 2 GMV growth at ~126%, exceeding guidance for Q3 2023
- 1.8pp improvement in Gross Contribution and 6.9pp rise in EBITDA as a % of GMV
- Positive cash flow from operations, resulting in substantial improvement in FCF in Q3 2023
- 5 Strong execution on our well-defined priorities, delivering results

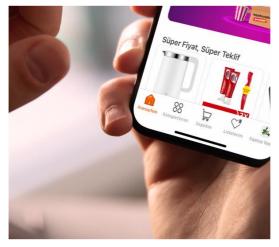


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Q&A







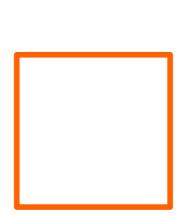


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## **Appendix**

Consolidated Financial Statements

Presentation of Financial and Other Information









## **Summary Financials**

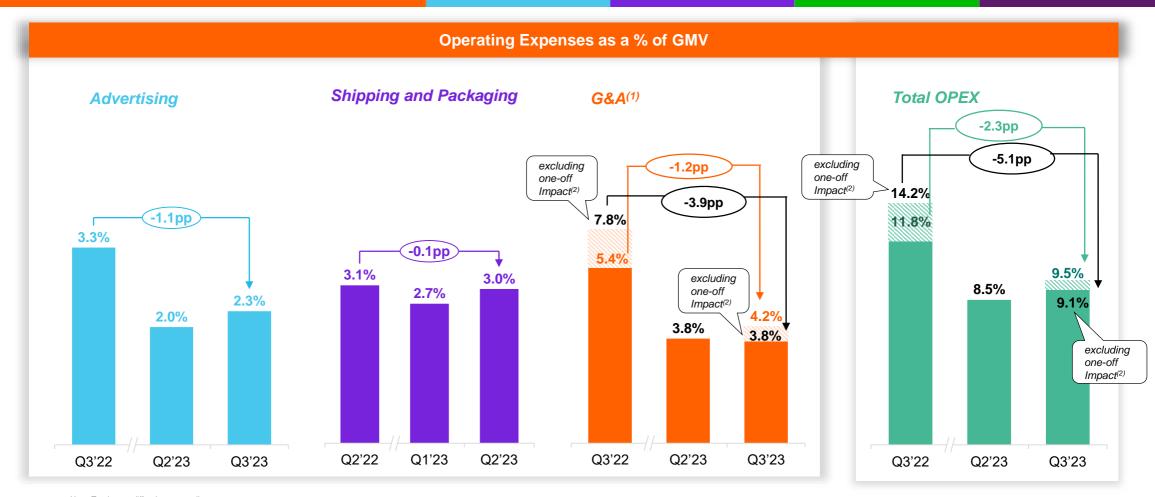
	(unaudited)	(unaudited)		(unaudited)	(unaudited)	
TRY million	Q3'23	Q3'22	YoY	9M'23	9M'22	YoY
Revenue	8,057.4	5,300.1	52.0%	21,596.7	15,786.0	36.8%
Gross Contribution	2,415.0	1,478.6	63.3%	6,505.3	2,953.2	120.3%
Gross Contribution margin <sup>(1)</sup>	9.4%	8.4%	1.0рр	9.4%	5.7%	3.7pp
Operating Expenses <sup>(2)</sup> (Opex)	(8,221.5)	(6,490.8)	26.7%	(22,050.9)	(19,790.8)	11.4%
Opex as a % of GMV	(32.0%)	(36.7%)	(4.7pp)	(31.7%)	(38.2%)	(6.5pp)
Net Income/ (Loss) for the Period	(191.1)	(923.1)	(79.3%)	654.5	(3,527.2)	(118.6%)
EBITDA <sup>(3)</sup>	87.9	(1,030.7)	(108.5%)	291.0	(3,503.9)	(108.3%)
EBITDA as a % of GMV	0.3%	(5.8%)	6.2 <i>pp</i>	0.4%	(6.8%)	7.2pp

Amounts expressed in thousands of Turkish lira (TRY) in terms of the purchasing power of the TRY at September 30, 2023.



Source: Company Data
(1): Gross Contribution represented as a percentage of GMV.
(2): Operating Expenses also includes cost of inventory sold.
(3): For reconciliations to the most comparable IFRS measures, please refer to the Appendix at the end of this presentation.

### **Operating Expenses**



Note: Totals may differ due to rounding.

<sup>(1):</sup> Includes payroll and outsource staff expenses, technology expenses, other operating expenses.

<sup>(2):</sup> One-off item in Q3'22 includes the litigation settlement provision expense as further disclosed in our Form 6-K filed with the SEC on December 6, 2022.

<sup>-</sup> One-off item in Q3'23 is the recording of USD 3,950,000 contribution amount from TurkCommerce towards the settlement of the two class action lawsuits. For additional details, please refer to our Form 6-K, furnished on December 5, 2023.

### **Consolidated Statements of Comprehensive Loss**

#### **Consolidated Statements of Comprehensive Loss**

(Amounts expressed in thousands of Turkish lira (TRY) in terms of the purchasing power of the TRY at 30 September 2023 unless otherwise indicated.)

#### Nine Months Ended Three Months Ended

	unaudited	unaudited	unaudited	unaudited
	1 January -	1 January -	1 July -	1 July -
	30 September 2023	30 September 2022	30 September 2023	30 September 2022
Revenues	21,596,689	15,786,063	8,057,413	5,300,079
Cost of inventory sold	(15,091,432)	(12,832,781)	(5,642,430)	(3,821,481)
Shipping and packaging expenses	(1,999,904)	(1,648,147)	(768,017)	(544,178)
Payroll and outsource staff expenses	(2,220,823)	(1,824,164)	(811,435)	(671,559)
Advertising expenses	(1,428,064)	(1,876,335)	(578,440)	(591,261)
Technology expenses	(256,529)	(201,372)	(91,655)	(72,239)
Depreciation and amortization	(745,314)	(500,775)	(251,990)	(160,040)
Other operating expenses	(678,281)	(989,748)	(233,879)	(654,346)
Other operating income	369,392	82,545	156,385	24,290
Operating loss	(454,266)	(4,004,714)	(164,048)	(1,190,735)
Financial income	2,524,410	2,558,675	503,587	728,096
Financial expenses	(2,211,054)	(1,859,864)	(901,281)	(492,909)
Monetary (losses)/ gains	795,380	(221,255)	370,648	32,479
Income/ (Loss) before income taxes	654,470	(3,527,158)	(191,094)	(923,069)
Taxation on income	-	-	-	-
Income /(Loss) for the period	654,470	(3,527,158)	(191,094)	(923,069)



#### **Consolidated Balance Sheets**

#### Consolidated Balance Sheets

(Amounts expressed in thousands of Turkish lira (TRY) in terms of the purchasing power of the TRY at 30 September 2023 unless otherwise indicated.)

	unaudited	unaudited
Assets:	30 September 2023	31 December 2022
Cash and cash equivalents	5,714,064	7,891,382
Restricted cash	135,819	160,985
Financial investments	686,196	26,310
Trade receivables	1,537,166	995,369
Due from related parties	4,388	2,574
Loan receivables	168	5,266
Inventories	3,823,669	2,679,780
Contract assets	29,928	23,000
Other current assets	961,202	770,420
Total current assets	12,892,600	12,555,086
Property and equipment	452,126	506,496
Intangible assets	1,572,894	1,267,495
Right of use assets	508,786	657,178
Loan receivables	1,597	5,781
Other non-current assets	42,557	94,432
Total non-current assets	2,577,960	2,531,382
Total assets	15,470,560	15,086,468
Liabilities:		
Bank borrowings	195,394	19,554
Lease liabilities	148,951	235,892
Wallet deposits	160,051	170,076
Trade payables and payables to merchants	8,881,831	8,821,278
Due to related parties	6,539	8,360
Provisions	71,161	591,965
Employee benefit obligations	195,922	233,877
Contract liabilities and merchant advances	967,237	956,908
Other current liabilities	562,795	569,494
Total current liabilities	11,189,881	11,607,404
Bank borrowings	4,387	16,370
Lease liabilities	90,272	157,278
Employee benefit obligations	83,463	24,662
Due to related parties	390,861	219,681
Total non-current liabilities	568,983	417,991
Total liabilities	11,758,863	12,025,397
Share capital	453,514	453,514
Other capital reserves	539,560	483,232
Share premiums	13,172,108	13,172,108
Accumulated deficit	(10,453,486)	(11,047,781)
Total equity	3,711,696	3,061,073
Total equity  Total equity and liabilities	3,711,696 15,470,560	15,086,468
rotal equity and natifices	13,470,500	15,000,400



#### **Consolidated Statements of Cash Flows**

#### **Consolidated Statements of Cash Flows**

(Amounts expressed in thousands of Turkish lira (TRY) in terms of the purchasing power of the TRY at 30 September 2023 unless otherwise indicated.)

	(unaudited)	(unaudited)
	1 January – 30 September 2023	1 January – 30 September 2022
Income/ (loss) before income taxes	654,470	(3,527,158)
Adjustments to reconcile loss before income taxes to cash flows from operating activities:	3,406,803	3,560,544
Interest and commission expenses	1,611,358	1,097,998
Depreciation and amortization	745,314	500,775
Interest income on time deposits and financial instruments	(241,045)	(166,729)
Interest income on credit sales	(203,270)	(117,233)
Provision for unused vacation liability	63,293	22,906
Provision for personnel bonus	139,275	127,682
Provision for legal cases	8,816	6,734
Provision for doubtful receivables	28,970	22,834
Provision for impairment of trade goods, net	91,961	(3,333)
Provision for post-employment benefits	39,699	4,073
Provision for share based payment	56,328	173,069
Adjustment for impairment loss of financial investments	(198,588)	74,945
Provision competition board penalty	(115,128)	0
Provision for Settlement of Legal Proceedings	14,332	416,544
Provision for Turkish Capital Markets Board fee	29,332	0
Contribution income for settlement	(108,822)	0
Non cash charges	0	(1,765)
Net foreign exchange differences	(996,695)	(1,869,162)
Change in provisions due to inflation	(220,031)	(181,803)
Monetary effect on non-operating activities	2,661,704	3,453,009
Changes in net working capital		
Change in trade payables and payables to merchants	60,552	(2,350,071)
Change in inventories	(1,235,850)	805,019
Change in trade receivables	(552,277)	125,949
Change in contract liabilities and merchant advances	10,329	161,542
Change in contract assets	(6,927)	(488)
Change in other liabilities	(18,881)	(124,375)
Change in other assets and receivables	4,370	195,558
Change in due from related parties	(1,814)	3,862
Change in due to related parties	(1,821)	(21,792)
Post-employment benefits paid	(17,176)	(6,820)
Payments for concluded litigation	(356,424)	(1,931)
Payments for personnel bonus	(159,791)	(112,101)
Payments for unused vacation liabilities	(4,671)	(2,885)
Collections of doubtful receivables	(150)	0
Net cash provided by/ used in operating activities	1,780,742	(1,295,147)
Investing activities:	(750,986)	(916,510)
Purchases of property and equipment and intangible assets		(916,510) 479
Proceeds from sale of property and equipment Purchase of financial instruments	12,222	
	(1,194,185)	(2,356,278)
Proceeds from sale of financial investment Interest received on credit sales	615,738 203,270	3,474,797 117,233
	203,270	
Interest income on time deposits and financial instruments	227,710	160,255
Payment for acquired businesses, net of cash acquired  Net cash used in investing activities	(886,231)	(6,893) 473,083
rect cast used in investing activities Financing activities:	(000,231)	473,063
rinancing activities: Proceeds from borrowings	418,470	1,443,851
Repayment of borrowings Interest and commission paid	(206,328) (1,555,161)	(1,717,522) (1,009,342)
metes and commission paid Lease payments	(1,555,161)	(215,156)
Lease payments Net cash used in financing activities		(215,156)
Net cash used in financing activities  Net increase/(decrease) in cash and cash equivalents	(1,533,537) (639,026)	(2,320,233)
Net increase/decrease) in cash and cash equivalents  Cash and cash equivalents at 1 January	(639,026) 7,882,080	(2,320,233) 9,385,351
	(2,538,790)	(2,630,394)
Inflation effect on cash and cash equivalents  Effects of exchange rate changes on cash and cash equivalents and restricted cash	(2,538,790) 987,164	(2,630,394) 1,168,463
Cash and cash equivalents at 30 September	5,691,428	5,603,187
com and com equivalence at 30 september	5,691,428	5,803,187



Note: The financial information as of and for the nine months ended September 30, 2023 and 2022 and nine months information for the year 2023 and 2022 has not been audited or reviewed by the Company's auditors. The unaudited consolidated financial statements include the accounts of the Company and its subsidiaries. All periods presented have been accounted for in conformity with IFRS and pursuant to the regulations of the SEC.

## Non-IFRS Metrics Reconciliation (I/V)

#### **EBITDA**

(TRY million)	Three months ende	ed September 30,	Nine months	Nine months ended September 30,		
	2023	2022	2023	2022		
Net income/ (loss) for the period	(191.1)	(923.1)	654.5	(3,527.2)		
Taxation on income	-	-	-	-		
Financial income	503.6	728.1	2,524.4	2,558.7		
Financial expenses	(901.3)	(492.9)	(2,211.1)	(1,859.9)		
Depreciation and amortization	(252.0)	(160.0)	(745.3)	(500.8)		
Monetary gains/(losses)	370.6	32.5	795.4	(221.3)		
EBITDA	87.9	(1,030.7)	291.0	(3,503.9)		

Amounts expressed in million of Turkish lira (TRY) in terms of the purchasing power of the TRY at September 30, 2023.



## Non-IFRS Metrics Reconciliation (II/V)

#### IAS 29-Unadjusted EBITDA

(TRY million)	Three months ended September 30,					
		Reversal of IAS 29	IAS 29 Unadjusted		Reversal of IAS 29	IAS 29 Unadjusted
	2023	Adjustment	2023	2022	Adjustment	2022
Net income/(loss) for the period	(191.1)	(350.3)	159.2	(923.1)	(507.3)	(415.8)
Taxation on income	-	-	-	-	-	-
Financial income	503.6	23.9	479.7	728.1	307.3	420.8
Financial expenses	(901.3)	(59.6)	(841.7)	(492.9)	(193.5)	(299.4)
Depreciation and amortization	(252.0)	(129.2)	(122.8)	(160.0)	(73.6)	(86.4)
Monetary gains/(losses)	370.6	370.6	-	32.5	32.5	-
IAS 29-Unadjusted EBITDA			644.0			(450.8)

Amounts expressed in million of Turkish lira (TRY) in terms of the purchasing power of the TRY at September 30, 2023.



## Non-IFRS Metrics Reconciliation (III/V)

IAS 29-Unadjusted EBITDA

(TRY million)	Nine months ended September 30,					
	2023	Reversal of IAS 29 Adjustment	IAS 29 Unadjusted 2023	2022	Reversal of IAS 29 Adjustment	IAS 29 Unadjusted 2022
Net income/(loss) for the period	654.5	(405.9)	1,060.4	(3,527.2)	(2,656.2)	(871.0)
Taxation on income	-	-	-	-	-	-
Financial income	2,524.4	461.8	2,062.6	2,558.7	1,224.4	1,334.3
Financial expenses	(2,211.1)	(354.3)	(1,856.8)	(1,859.9)	(854.8)	(1,005.1)
Depreciation and amortization	(745.3)	(406.1)	(339.2)	(500.8)	(300.2)	(200.6)
Monetary gains/(losses)	795.4	795.4	-	(221.3)	(221.3)	-
IAS 29-Unadjusted EBITDA			1,193.8			(999.6)

Amounts expressed in million of Turkish lira (TRY) in terms of the purchasing power of the TRY at September 30, 2023.



## Non-IFRS Metrics Reconciliation (IV/V)

#### **REVENUE**

(TRY million)	Three months ended	September 30,	Nine months ended Septembe	
	2023	2022	2023	2022
Revenue	8,057.4	5,300.1	21,596.7	15,786.0
Reversal of IAS 29 adjustment	450.0	2,094.1	3,709.7	7,190.5
IAS 29-Unadjusted Revenue	7,607.4	3,206.0	17,887.0	8,595.5

#### **GROSS CONTRIBUTION**

(TRY million)	Three months ended September 30,		Nine months ended September 30,		
	2023	2022	2023	2022	
Revenue	8,057.4	5,300.1	21,596.7	15,786.0	
Cost of inventory sold	(5,642.4)	(3,821.5)	(15,091.4)	(12,832.8)	
Gross Contribution	2,415.0	1,478.6	6,505.3	2,953.2	
Reversal of IAS 29 adjustment	(401.6)	423.6	209.7	444.6	
IAS 29-Unadjusted Gross Contribution	2,816.6	1,055.0	6,295.6	2,508.6	

Amounts expressed in million of Turkish lira (TRY) in terms of the purchasing power of the TRY at September 30, 2023.

For additional details on the use of non-IFRS financial measures and a reconciliation to IFRS, please refer to our Form 6-K, furnished on December 5, 2023.



## Non-IFRS Metrics Reconciliation (V/V)

#### Free Cash Flow

(TRY million)	Three months	ended September 30,	Nine months ended September 30		
	2023	2022	2023	2022	
Net cash provided by /(used in) operating activities	2,240.6	874.8	1,780.7	(1,295.1)	
Capital expenditures	(244.8)	(340.2)	(751.0)	(916.5)	
Proceeds from the sale of property and equipment	10.8	0.1	12.2	0.5	
Free Cash Flow	2,006.6	534.7	1,041.9	(2,211.1)	

#### **Net Working Capital**

(TRY million)	As of September 30, 2023	As of December 31, 2022
Current assets	12,892.6	12,555.1
Cash and cash equivalents	(5,714.1)	(7,891.4)
Financial investments	(686.2)	(26.3)
Current liabilities	(11,189.9)	(11,607.4)
Bank borrowings, current	195.4	19.6
Lease liabilities, current	149.0	235.9
Net Working Capital	(4,353.2)	(6,714.5)



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#### **Certain Definitions**

We provide a number of key operating performance indicators used by our management and often used by competitors in our industry. We define certain terms used in this presentation as follows:

- **GMV** as gross merchandise value which refers to the total value of orders/products sold through our platform over a given period of time (including value added tax ("VAT") without deducting returns and cancellations), including cargo income (shipping fees related to the products sold through our platform) and excluding other service revenues and transaction fees charged to our merchants;
- Marketplace GMV as total value of orders/products sold through our Marketplace over a given period of time (including VAT without deducting returns and cancellations), including cargo income (shipping fees related to the products sold through our platform) and excluding other service revenues and transaction fees charged to our merchants;
- Share of Marketplace GMV as the portion of GMV sold through our Marketplace represented as a percentage of our total GMV;
- IAS 29-Unadjusted GMV as GMV presented on an unadjusted for inflation basis;
- IAS 29-Unadjusted Revenue as Revenue presented on an unadjusted for inflation basis;
- Gross Contribution as revenues less cost of inventory sold;
- IAS 29-Unadjusted Gross Contribution as Gross Contribution presented on an unadjusted for inflation basis;
- Gross Contribution margin as Gross Contribution represented as a percentage of GMV;
- EBITDA as profit or loss for the period plus taxation on income less financial income plus financial expenses, plus depreciation and amortization plus monetary gains/losses;
- IAS 29-Unadjusted EBITDA as EBITDA presented on an unadjusted for inflation basis;
- IAS 29-Unadjusted EBITDA as a percentage of GMV as IAS 29-Unadjusted EBITDA represented as a percentage of IAS 29-Unadjusted GMV;
- Free Cash Flow as net cash provided by operating activities less capital expenditures plus proceeds from sale of property and equipment;
- Number of Orders as the number of orders we received through our platform including returns and cancellations;
- Frequency are to the average number of orders per Active Customer over a 12-month period preceding the relevant date;
- Active Merchants as merchants who sold at least one item within the 12-month period preceding the relevant date, including returns and cancellations; and
- Active Customers are users (both unregistered users and members) who purchased at least one item within the 12-month period preceding the relevant date, including returns and cancellations.
- Digital products are non-cash games on our platform, such as sweepstakes and gamified lotteries and the first monthly payment of Hepsiburada Premium membership subscription.